

300 Turner Street NW North End Center, Ste 2100 Blacksburg, Virginia 24061 P: (540) 231-6221 F: (540) 231-9628 www.procurement.vt.edu

June 10, 2024

Grayston Group Advertising Doug Geiling 55 Merritt Blvd Trumbull, CT 06611

Dear Doug:

Subject: Contract Renewal Letter

Virginia Tech Contract #:

VTS-753-2018

Commodity/Service:

Advertising Services

Renewal Period:

November 18, 2024 - November 17, 2025

Renewal #:

Date:

(1) one-year renewal

In accordance with the renewal provision of the original contract, the university would like to renew the contract for an additional term. Please advise concerning your intention by signing in the appropriate space below. A signed copy of this letter should be received in Procurement by June 17, 2024.

If allowed by the contract, price adjustments must be requested at the time of renewal in accordance with the contract documents. Price adjustments are not automatic or retroactive and are only implemented upon request by the vendor at the time of renewal.

In addition, review the attached form which shows your company information as listed in the university's vendor database. If any of this information has changed, make corrections directly on the form, and return with this letter. It is essential this information be accurate for payments to be processed in a timely manner.

Virginia Tech recommends that our vendors utilize the Wells One AP Control Payment System for payment of all invoices and strongly encourages all vendors under contract with the university to participate in this program. If your firm is not enrolled in the program, refer to our website: <a href="http://www.procurement.vt.edu/Vendor/WellsOne.html">http://www.procurement.vt.edu/Vendor/WellsOne.html</a> or contact me directly for more information.

Sincerely, Angela Caldwell Telephone: (540) 231-1269 Graystone Group Advertising agrees to renew the contract under the terms and conditions of the subject contract. Date: June 11, 2024 **Authorized Signature:** J. Douglass Geiling Executive Vice President & General Manager Name: Title: (please print) We currently participate in the Wells One Program. X We would like to participate in the Wells One Program AC/ Approved: Mary W. Helmick Director of Procurement



300 Turner Street NW North End Center, Ste 2100 Blacksburg, Virginia 24061 P: (540) 231-6221 F: (540) 231-9628 www.procurement.vt.edu

June 6, 2023

Graystone Group Advertising Doug Geiling 2710 North Ave Ste 200 Bridgeport, CT 06604

Dear Doug,

Subject: Contract Renewal Letter

Virginia Tech Contract #: VTS-753-2018
Commodity/Service: Advertising Services
Renewal Period: 11/18/23 - 11/17/24
Renewal #: (2 of 5) one-year renewals

In accordance with the renewal provision of the original contract, the university would like to renew the contract for an additional term. Please advise concerning your intention by signing in the appropriate space below. A signed copy of this letter should be received in Procurement by 7/25/23.

If allowed by the contract, price adjustments must be requested at the time of renewal in accordance with the contract documents. Price adjustments are not automatic or retroactive and are only implemented upon request by the vendor at the time of renewal.

In addition, review the attached form which shows your company information as listed in the university's vendor database. If any of this information has changed, make corrections directly on the form, and return with this letter. It is essential this information be accurate for payments to be processed in a timely manner.

Virginia Tech recommends that our vendors utilize the Wells One AP Control Payment System for payment of all invoices and strongly encourages all vendors under contract with the university to participate in this program. If your firm is not enrolled in the program, refer to our website: <a href="http://www.procurement.vt.edu/Vendor/WellsOne.html">http://www.procurement.vt.edu/Vendor/WellsOne.html</a> or contact me directly for more information.

Sincerely,

Chad Dalton Procurement Contract Support Specialist (540) 231-9129

Graystone Group Advertising agrees to renew the contract under the terms and conditions of the subject contract.

Authorized Signature:	Doug Guiling  F51CCC6DD7F04BF  Doug Geiling  (please print)	Date: 6/6/2023  Title: Executive Vice President & General Manager
We currently participa	te in the Wells One Program: X	
We would like to partice Approved:	Docusigned by:  ———————————————————————————————————	
Date:	6/9/2023	_



300 Turner Street NW North End Center, Ste 2100 Blacksburg, Virginia 24061 P: (540) 231-6221 F: (540) 231-9628 www.procurement.vt.edu

July 26, 2022

Graystone Group Advertising Attn: Doug Geiling 55 Merritt Blvd Trumbull, CT 06611

Dear Mr. Geling:

Subject: Contract Renewal Letter

Virginia Tech Contract #:

VTS-753-2018

Commodity/Service:

**Advertising Services** 

Renewal Period:

November 18, 2022 - November 17, 2023

Renewal #:

(1) one-year renewal

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Virginia Tech recommends that our vendors utilize the Wells One AP Control Payment System for payment of all invoices and strongly encourages all vendors under contract with the university to participate in this program. If your firm is not enrolled in the program, refer to our website: http://www.procurement.vt.edu/Vendor/WellsOne.html or contact me directly for more information.

Sincerely, Angela Caldwell VCO Buyer

Telephone: (540) 231-1269

Graystone Group Advertising agrees to renew the contract under the terms and conditions of the subject contract.

Authorized Signature:	Jun 192	*	Date: _July 26, 2022
Name:	J. Douglass Griling (please print)		Title: Executive Vice President / General Manager
We currently participate in	n the Wells One Program		
We would like to participa	nte in the Wells One Program XX		
PQ/	DocuSigned by:		
Approved:	Mary Helmick  Mary W. Heimick	_	
Date:	Director of Procurement 7/26/2022	_	



300 Turner Street NW North End Center, Ste 2100 Blacksburg, Virginia 24061 P: (540) 231-6221 F: (540) 231-9628 www.procurement.vt.edu

July 26, 2022

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Subject: Contract Renewal Letter

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Sincerely, Angela Caldwell VCO Buyer

Telephone: (540) 231-1269

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Authorized Signature:	Juday kn Gz	June 1	Date: _July 26, 2022
Name:	J. Douglass Geiling (please print)		Title: Executive Vice President / General Manager
We currently participate	in the Wells One Program		
We would like to particip	eate in the Wells One ProgramX	<u></u>	
PQ/	DocuSigned by:		
Approved:	Mary Helmick  Mary W. Helmick		
Date:	Director of Procurement 7/26/2022		

#### COMMONWEALTH OF VIRGINIA

#### STANDARD CONTRACT

Contract Number: VTS-753-2018

This contract entered into this 15<sup>th</sup> day of November 2017 by GBSA, Inc. DBA Graystone Group Advertising hereinafter called the "Contractor" and Commonwealth of Virginia, Virginia Polytechnic Institute and State University called "Virginia Tech."

WITNESSETH that the Contractor and Virginia Tech, in consideration of the mutual covenants, promises and agreements herein contained, agree as follows:

SCOPE OF CONTRACT: The Contractor shall provide the Advertising Services to Virginia Tech as set forth in the Contract Documents.

PERIOD OF CONTRACT: From November 18, 2017 through November 17, 2022 with Five(5) One(1) year renewals.

COMPENSATION AND METHOD OF PAYMENT: The Contractor shall be paid by Virginia Tech in accordance with the Contract Documents.

CONTRACT DOCUMENTS: The Contract Documents shall consist of this signed contract, Request for Proposal (RFP) number 0046724 dated September 27, 2016, together with Addendum Number 1 To RFP dated October 4, 2016, Addendum Number 2 To RFP dated October 17, 2016, the proposal submitted by the Contractor dated October 18, 2016 and the Contractor's letters dated February 6, 2017, July 11, 2017 and November 1, 2017, all of which Contract Documents are incorporated herein.

In WITNESS WHEREOF, the parties have caused this Contract to be duly executed intending to be bound thereby.

Contractor

By: (Signature)

J. Douglass Gelling, Executive Vice President

Name and Title

Virginia Tech

Ву:

Mary W. Helmick

Director of Procurement

olmich.

# WirginiaTech

### Request for Proposal #0046724

For

Title Advertising Services

## Date September 27, 2016

Note: This public body does not discriminate against faith-based organizations in accordance with the *Code of Virginia*, § 2.2-4343.1 or against a bidder or offeror because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment.

## RFP 0046724 GENERAL INFORMATION FORM

QUESTIONS: All inquiries for information regarding this solicitation should be directed to: Robert Snuffer Phone: (540) 231-5557 e-mail: bsnuffer@vt.edu

<u>DUE DATE</u>: Proposals will be received until October 20, 2016 at 3:00 PM. Failure to submit proposals to the correct location by the designated date and hour will result in disqualification.

<u>ADDRESS</u>: Proposals should be mailed or hand delivered to: Virginia Polytechnic Institute and State University (Virginia Tech), Procurement Department (MC 0333) North End Center, Suite 2100, 300 Turner Street NW, Blacksburg, Virginia 24061. Reference the due date and hour, and RFP Number in the lower left corner of the return envelope or package.

Please note that USPS is delivered to a central location and is not delivered directly to Procurement. Allow extra time if sending proposal via USPS. It is the vendor's responsibility to ensure proposals are received in the Procurement office at the appropriate date and time for consideration.

certifie provide	OF BUSINESS: (Please check all applicable classifications). If your classification is d by the Virginia Department of Small Business and Supplier Diversity (SBSD), e your certification number: For assistance with SWaM certification, e SBSD website at <a href="http://www.dmbe.virginia.gov/">http://www.dmbe.virginia.gov/</a> .
<del></del> -	Large
	Small business – An independently owned and operated business which, together with affiliates, has 250 or fewer employees or average annual gross receipts of \$10 million or less averaged over the previous three years. Commonwealth of Virginia Department of Small Business and Supplier Diversity (VASBSD) certified womenowned and minority-owned business shall also be considered small business when they have received DMBE small business certification.
	<b>Women-owned business</b> – A business concern that is at least 51% owned by one or more women who are U. S. citizens or legal resident aliens, or in the case of a corporation, partnership, or limited liability company or other entity, at least 51% of the equity ownership interest is owned by one or more women who are citizens of the United States or non-citizens who are in full compliance with the United States immigration law, and both the management and daily business operations are controlled by one or more women who are U. S. citizens or legal resident aliens.
	Minority-owned business – A business concern that is at least 51% owned by one or more minority individuals (see Section 2.2-1401, Code of Virginia) or in the case of a corporation, partnership, or limited liability company or other entity, at least 51% of the equity ownership interest in the corporation, partnership, or limited liability company or other entity is owned by one or more minority individuals and both the management and daily business operations are controlled by one or more minority individuals.

COMPANY INFORMATION/SIGNATURE: In compliance with this Request For Proposal and to all the conditions imposed therein and hereby incorporated by reference, the undersigned offers and agrees to furnish the goods or services in accordance with the attached signed proposal and as mutually agreed upon by subsequent negotiation.

FULL LEGAL NAME (PRINT) (Company name as it appears with your Federal Taxpayer Number)		FEDERAL TAXPAYE	R NUMBER (ID#)	1	
	BUSINESS NAME/DBA (If different than the Ful		BILLING NAME (Company name as it	appears on your in	voice)
	PURCHASE ORDER A	DDRESS	PAYMENT ADDRESS	3	
	CONTACT NAME/TITL	E (PRINT)		E-MAIL ADDRES	S
	TELEPHONE NUMBER	TOLL FREE TELEPHONE NUMBER	FAX NUMBER TO RECEIVE E-PROCUREMENT ORDERS		
ре	ersonal interest in this cor	n an employee of the Comm ntract pursuant to the Code of			
SI	GNATURE			Date:	
(	IN INK)			07/04/2046	

#### I. <u>PURPOSE</u>:

The purpose of this Request for Proposal (RFP) is to solicit proposals to establish a contract through competitive negotiations for Advertising Services by Virginia Polytechnic Institute and State University (Virginia Tech), an agency of the Commonwealth of Virginia.

#### II. CONTRACT PERIOD:

The term of this contract is for Five year(s), or as negotiated. There will be an option for Five-One year renewals, or as negotiated.

#### III. BACKGROUND:

Virginia Tech departments place advertisements in various publications for employee recruitment, to advertise department-sponsored programs and events, and to market their department in general. Some of the university's high volume advertisers include the Northern Virginia Center, Department of Human Resources, University Relations and Athletics Department.

#### IV. EVA BUSINESS-TO-GOVERNMENT ELECTRONIC PROCUREMENT SYSTEM:

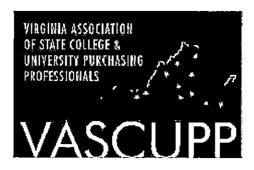
The eVA Internet electronic procurement solution streamlines and automates government purchasing activities within the Commonwealth of Virginia. Virginia Tech, and other state agencies and institutions, have been directed by the Governor to maximize the use of this system in the procurement of goods and services. We are, therefore, requesting that your firm register as a vendor within the eVA system.

There are transaction fees involved with the use of eVA. These fees must be considered in the provision of quotes, bids and price proposals offered to Virginia Tech. Failure to register within the eVA system may result in the quote, bid or proposal from your firm being rejected and the award made to another vendor who is registered in the eVA system.

Registration in the eVA system is accomplished on-line. Your firm must provide the necessary information. Please visit the eVA website portal at <a href="http://www.eva.virginia.gov/pages/eva-registration-buyer-vendor.htm">http://www.eva.virginia.gov/pages/eva-registration-buyer-vendor.htm</a> and register both with eVA and Ariba. This process needs to be completed before Virginia Tech can issue your firm a Purchase Order or contract. If your firm conducts business from multiple geographic locations, please register these locations in your initial registration.

For registration and technical assistance, reference the eVA website at: <a href="http://www.eva.virginia.gov">http://www.eva.virginia.gov</a>, or call 866-289-7367 or 804-371-2525.

#### V. CONTRACT PARTICIPATION:



It is the intent of this solicitation and resulting contract to allow for cooperative procurement. Accordingly, any public body, public or private health or educational institutions, or Virginia Tech's affiliated corporations and/or partnerships may access any resulting contract if authorized by the contractor.

Participation in this cooperative procurement is strictly voluntary. If authorized by the Contractor, the resultant contract may be extended to the entities indicated above to purchase at contract prices in accordance with contract terms. The Contractor shall notify Virginia Tech in writing of any such entities accessing the contract. No modification of this contract or execution of a separate contract is required to participate. The Contractor will provide semi-annual usage reports for all entities accessing the Contract. Participating entities shall place their own orders directly with the Contractor and shall fully and independently administer their use of the contract to include contractual disputes, invoicing and payments without direct administration from Virginia Tech. Virginia Tech shall not be held liable for any costs or damages incurred by any other participating entity as a result of any authorization by the Contractor to extend the contract. It is understood and agreed that Virginia Tech is not responsible for the acts or omissions of any entity, and will not be considered in default of the contract no matter the circumstances.

Use of this contract does not preclude any participating entity from using other contracts or competitive processes as the need may be.

#### VI. <u>STATEMENT</u> OF NEEDS:

A. Virginia Tech needs the services of a contractor that can design university-branded creative; recommend print, digital, and other ad placements tailored to campaigns and budgets; follow university protocol for approval processes; make placements with media outlets on behalf of the university; and then invoice the university for the advertising placements. Advertising volume is heavy and time-sensitive, so services must be provided with quick turnaround and excellent customer service.

#### VII. PROPOSAL PREPARATION AND SUBMISSION:

#### A. General Requirements

 RFP Response: In order to be considered for selection, Offerors must submit a complete response to this RFP. One original and Sevem copies of each proposal must be submitted to: Virginia Polytechnic Institute and State University (Virginia Tech) Procurement Department (MC 0333) North End Center, Suite 2100 300 Turner Street NW Blacksburg, Virginia 24061

Reference the Due Date and Hour, and RFP Number in the lower left hand corner of the return envelope or package.

No other distribution of the proposals shall be made by the Offeror.

#### 2. Proposal Preparation:

- a. Proposals shall be signed by an authorized representative of the Offeror. All information requested should be submitted. Failure to submit all information requested may result in Virginia Tech requiring prompt submission of missing information and/or giving a lowered evaluation of the proposal. Proposals which are substantially incomplete or lack key information may be rejected by Virginia Tech at its discretion. Mandatory requirements are those required by law or regulation or are such that they cannot be waived and are not subject to negotiation.
- b. Proposals should be prepared simply and economically providing a straightforward, concise description of capabilities to satisfy the requirements of the RFP. Emphasis should be on completeness and clarity of content.
- c. Proposals should be organized in the order in which the requirements are presented in the RFP. All pages of the proposal should be numbered. Each paragraph in the proposal should reference the paragraph number of the corresponding section of the RFP. It is also helpful to cite the paragraph number, subletter, and repeat the text of the requirement as it appears in the RFP. If a response covers more than one page, the paragraph number and subletter should be repeated at the top of the next page. The proposal should contain a table of contents which cross references the RFP requirements. Information which the offeror desires to present that does not fall within any of the requirements of the RFP should be inserted at an appropriate place or be attached at the end of the proposal and designated as additional material. Proposals that are not organized in this manner risk elimination from consideration if the evaluators are unable to find where the RFP requirements are specifically addressed.
- d. Each copy of the proposal should be bound in a single volume where practical. All documentation submitted with the proposal should be bound in that single volume.
- e. Ownership of all data, material and documentation originated and prepared for Virginia Tech pursuant to the RFP shall belong exclusively to Virginia Tech and be subject to public inspection in accordance with the Virginia Freedom of Information Act. Trade secrets or proprietary information submitted by an Offeror shall not be subject to public disclosure under the Virginia Freedom of Information Act. However, to prevent disclosure the Offeror must invoke the

protections of Section 2.2-4342F of the Code of Virginia, in writing, either before or at the time the data or other materials is submitted. The written request must specifically identify the data or other materials to be protected and state the reasons why protection is necessary. The proprietary or trade secret material submitted must be identified by some distinct method such as highlighting or underlining and must indicate only the specific words, figures, or paragraphs that constitute trade secret or proprietary information. The classification of an entire proposal document, line item prices and/or total proposal prices as proprietary or trade secrets is not acceptable and may result in rejection of the proposal.

3. Oral Presentation: (Offerors who submit a proposal in response to this RFP may be required to give an oral presentation of their proposal to Virginia Tech. This will provide an opportunity for the Offeror to clarify or elaborate on the proposal but will in no way change the original proposal. Virginia Tech will schedule the time and location of these presentations. Oral presentations are an option of Virginia Tech and may not be conducted. Therefore, proposals should be complete.

#### B. Specific Requirements

Proposals should be as thorough and detailed as possible so that Virginia Tech may properly evaluate your capabilities to provide the required goods or services. Offerors are required to submit the following information/items as a complete proposal:

- 1. Quality of products/services offered and suitability for the intended purposes.
- 2. Qualifications and experience of Offeror in providing the goods/services. Provide (4) recent references, either educational or governmental, for whom you have provided the type of services described herein. Include the date(s) the services were furnished, the client name, address and the name and phone number of the individual Virginia Tech has your permission to contact. Include references similar to size and scope of Virginia Tech if possible.
- 3. Plan for providing services to Virginia Tech, including, but not limited to:
  - A. A description of the services you able to provide to Virginia Tech (i.e. layout/design, media placement, media consulting, etc.)
  - B. Discuss media outlets in which you are able to place advertisements.
  - C. Use of media for display and recruiting advertising.
  - D. Detailed explanation of media placement process if Virginia Tech wants to utilize your services, including any electronic or online processing.
  - E. Plan for billing and willingness to pay for media placed on behalf of the university, and then invoicing the university.
  - F. Ability to negotiate discounted rates with newspapers, magazines, web based sources, media outlets, etc. for Virginia Tech.
  - G. Accessibility to real time data metrics.
  - H. Diversity programming and advertising options.
- 4. Cost (or price. Pricing for all services offered per Attachment C.
- 5. Participation of Small, Women-owned and Minority-owned Business (SWAM) Business:

If your business can not be classified as SWaM, describe your plan for utilizing SWaM subcontractors if awarded a contract. Describe your ability to provide reporting on SWaM subcontracting spend when requested. If your firm or any business that you plan to subcontract with can be classified as SWaM, but has not been certified by the Virginia Department of Small Business and Supplier Diversity (SBSD), it is expected that the certification process will be initiated no later than the time of the award. If your firm is currently certified, you agree to maintain your certification for the life of the contract. For assistance with SWaM certification, visit the SBSD website at http://www.dmbe.virginia.gov/.

6. The return of the General Information Form and addenda, if any, signed and filled out as required.

#### VIII. <u>SELECTION CRITERIA AND AWARD:</u>

#### A. Selection Criteria

Proposals will be evaluated by Virginia Tech using the following:

<u>Criteria</u>	Maximum Point <u>Value</u>
<ol> <li>Quality of products/services offered and suitability for the intended purposes</li> </ol>	20
Qualifications and experiences of Offeror in providing the goods/services	20
<ol><li>Specific plans or methodology to be used to provide the Services</li></ol>	20
4. Cost (or Price)	30
<ol><li>Participation of Small, Women-Owned and Minority (SWAM) Business</li></ol>	10

Total 100

#### B. Award (Single)

Selection shall be made of two or more offerors deemed to be fully qualified and best suited among those submitting proposals on the basis of the evaluation factors included in the Request for Proposal, including price, if so stated in the Request for Proposal. Negotiations shall then be conducted with the offerors so selected. Price shall be considered, but need not be the sole determining factor. After negotiations have been conducted with each offeror so selected, Virginia Tech shall select the offeror which, in its opinion, has made the best proposal, and shall award the contract to that offeror. Virginia Tech may cancel this Request for Proposal or reject proposals at any time prior to an award. Should Virginia Tech determine in writing and in its sole

discretion that only one offeror has made the best proposal, a contract may be negotiated and awarded to that offeror. The award document will be a contract incorporating by reference all the requirements, terms and conditions of this solicitation and the Contractor's proposal as negotiated. See Attachment B for sample contract form.

#### IX. INQUIRIES:

All inquiries concerning this solicitation should be submitted in writing via email, citing the particular RFP section and paragraph number. All inquiries will be answered in the form of an addendum. Inquiries must be submitted by 5:00PM on September 20, 2016. Inquiries must be submitted to the procurement officer identified in this solicitation.

#### X. INVOICES:

Invoices for goods or services provided under any contract resulting from this solicitation shall be submitted to:

Virginia Polytechnic Institute and State University (Virginia Tech) Accounts Payable North End Center, Suite 3300 300 Turner Street NW Blacksburg, Virginia 24061

#### XI. METHOD OF PAYMENT:

Virginia Tech will authorize payment to the contractor as negotiated in any resulting contract from the aforementioned Request for Proposal.

Payment can be expedited through the use of the Wells One AP Control Payment System. Virginia Tech strongly encourages participation in this program. For more information on this program please refer to Virginia Tech's Procurement website: <a href="http://www.procurement.vt.edu/Vendor/WellsOne.html">http://www.procurement.vt.edu/Vendor/WellsOne.html</a> or contact the procurement officer issuing RPF identified in the RFP.

#### XII. ADDENDUM:

Any <u>ADDENDUM</u> issued for this solicitation may be accessed at <a href="http://www.procurement.vt.edu/html.docs/bids.php">http://www.procurement.vt.edu/html.docs/bids.php</a>. Since a paper copy of the addendum will not be mailed to you, we encourage you to check the web site regularly.

#### XIII. CONTRACT ADMINISTRATION:

- A. Curtis Mabry, Director of Recruitment, Department of Human Resources at Virginia Tech or his designee, shall be identified as the Contract Administrator and shall use all powers under the contract to enforce its faithful performance.
- B. The Contract Administrator, or his designee, shall determine the amount, quantity, acceptability, fitness of all aspects of the services and shall decide all other questions in connection with the services. The Contract Administrator, or his designee, shall not have authority to approve changes in the services which alter the concept or which

call for an extension of time for this contract. Any modifications made must be authorized by the Virginia Tech Procurement Department through a written amendment to the contract.

#### XIV. COMMUNICATIONS:

Communications regarding this solicitation shall be formal from the date of issue, until either a Contractor has been selected or the Procurement Department rejects all proposals. Formal communications will be directed to the procurement officer listed on this solicitation. Informal communications, including but not limited to request for information, comments or speculations regarding this solicitation to any University employee other than a Procurement Department representative may result in the offending Offeror's proposal being rejected.

#### XV. CONTROLLING VERSION OF SOLICITATION:

The PDF version of the solicitation and any addenda issued by Virginia Tech Procurement Services is the mandatory controlling version of the document. Any modification of/or additions to the solicitation by the Offeror shall not modify the official version of the solicitation issued by Virginia Tech Procurement Services. Such modifications or additions to the solicitation by the Offeror may be cause for rejection of the proposal; however, Virginia Tech reserves the right to decide, on a case by case basis, in its sole discretion, whether to reject such a proposal.

#### XVI. TERMS AND CONDITIONS:

This solicitation and any resulting contract/purchase order shall be governed by the attached terms and conditions, see Attachment A.

#### XVII. ATTACHMENTS:

Attachment A - Terms and Conditions

Attachment B - Sample of Standard Contract Form

Attachment C - Examples/Pricing

Attachment D - Samples

#### ATTACHMENT A

#### **TERMS AND CONDITIONS**

#### RFP GENERAL TERMS AND CONDITIONS

http://www.procurement.vt.edu/html.docs/terms/GTC\_RFP\_01012016.pdf

#### ADDITIONAL TERMS AND CONDITIONS A-H apply to and will be used on all contracts.

- A. ADDITIONAL GOODS AND SERVICES: The University may acquire other goods or services that the supplier provides than those specifically solicited. The University reserves the right, subject to mutual agreement, for the Contractor to provide additional goods and/or services under the same pricing, terms and conditions and to make modifications or enhancements to the existing goods and services. Such additional goods and services may include other products, components, accessories, subsystems, or related services newly introduced during the term of the Agreement.
- B. AUDIT: The Contractor hereby agrees to retain all books, records, and other documents relative to this contract for five (5) years after final payment, or until audited by the Commonwealth of Virginia, whichever is sooner. Virginia Tech, its authorized agents, and/or the State auditors shall have full access and the right to examine any of said materials during said period.
- C. AVAILABILITY OF FUNDS: It is understood and agreed between the parties herein that Virginia Tech shall be bound hereunder only to the extent of the funds available or which may hereafter become available for the purpose of this agreement.
- D. CANCELLATION OF CONTRACT: Virginia Tech reserves the right to cancel and terminate any resulting contract, in part or in whole, without penalty, upon 60 days written notice to the Contractor. In the event the initial contract period is for more than 12 months, the resulting contract may be terminated by either party, without penalty, after the initial 12 months of the contract period upon 60 days written notice to the other party. Any contract cancellation notice shall not relieve the Contractor of the obligation to deliver and/or perform on all outstanding orders issued prior to the effective date of cancellation.
- E. CONTRACT DOCUMENTS: The contract entered into by the parties shall consist of the Request for Proposal including all modifications thereof, the proposal submitted by the Contractor, the written results of negotiations, the Commonwealth Standard Contract Form, all of which shall be referred to collectively as the Contract Documents.
- **F. IDENTIFICATION OF BID/PROPOSAL ENVELOPE**: The signed bid or proposal should be returned in a separate envelope or package and identified as follows:

From	1:		
	Name of Bidder or Offeror	Due Date	Time Due
	Street or Box No.	Solicitation I	Jumbor
	Street of Box No.	Solicitation	
	City, State, Zip Code	Solicitation 7	Title

t Officer:

The envelope should be addressed to:

VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY (Virginia Tech) Procurement Department (MC 0333)
North End Center, Suite 2100
300 Turner Street NW
Blacksburg, Virginia 24061

The offeror takes the risk that if the envelope is not marked as described above, it may be inadvertently opened and the information compromised, which may cause the proposal to be disqualified. Bids or Proposals may be hand delivered to the designated location in the office issuing the solicitation. No other correspondence or other bids/proposals should be placed in the envelope.

**G. NOTICES**: Any notices to be given by either party to the other pursuant to any contract resulting from this solicitation shall be in writing, hand delivered or mailed to the address of the respective party at the following address

If to Contractor: Address Shown On RFP Cover Page

Attention: Name Of Person Signing RFP

If to Virginia Tech:

Virginia Polytechnic Institute and State University (Virginia Tech)
Attn: Robert B. Snuffer, Buyer Senior/Contracts Officer
Procurement Department (MC 0333)
North End Center, Suite 2100
300 Turner Street NW
Blacksburg, Virginia 24061

and

Virginia Polytechnic Institute and State University (Virginia Tech)
Attn: Curtis Mabry, Director of Recruitment
Department of Human Resources
North End Center, Suite 2300 MC 0318
300 Turner Street NW
Blacksburg, Virginia 24061

H. SEVERAL LIABILITY: Virginia Tech will be severally liable to the extent of its purchases made against any contract resulting from this solicitation. Applicable entities described herein will be severally liable to the extent of their purchases made against any contract resulting from this solicitation.

#### SPECIAL TERMS AND CONDITIONS

#### 1. INSURANCE:

By signing and submitting a bid under this solicitation, the Bidder certifies that if awarded the contract, it will have the following insurance coverages at the time the work commences. Additionally, it will maintain these during the entire term of the contract and that all insurance coverages will be provided by insurance companies authorized to sell insurance in Virginia by the Virginia State Corporation Commission.

During the period of the contract, Virginia Tech reserves the right to require the Contractor to furnish certificates of insurance for the coverage required.

#### **INSURANCE COVERAGES AND LIMITS REQUIRED:**

- A. Worker's Compensation Statutory requirements and benefits.
- B. Employers Liability \$100,000.00
- C. General Liability \$500,000.00 combined single limit. Virginia Tech and the Commonwealth of Virginia shall be named as an additional insured with respect to goods/services being procured. This coverage is to include Premises/Operations Liability, Products and Completed Operations Coverage, Independent Contractor's Liability, Owner's and Contractor's Protective Liability and Personal Injury Liability.
- D. Automobile Liability \$500,000.00

The contractor agrees to be responsible for, indemnify, defend and hold harmless Virginia Tech, its officers, agents and employees from the payment of all sums of money by reason of any claim against them arising out of any and all occurrences resulting in bodily or mental injury or property damage that may happen to occur in connection with and during the performance of the contract, including but not limited to claims under the Worker's Compensation Act. The contractor agrees that it will, at all times, after the completion of the work, be responsible for, indemnify, defend and hold harmless Virginia Tech, its officers, agents and employees from all liabilities resulting from bodily or mental injury or property damage directly or indirectly arising out of the performance or nonperformance of the contract.

#### **ATTACHMENT B**

## **SAMPLE CONTRACT FORM**

# Standard Contract form for reference only Offerors do not need to fill in this form

# COMMONWEALTH OF VIRGINIA STANDARD CONTRACT

Contract Number:	
This contract entered into thishereinafter called the "Contractor and State University called "Virging and State University called "Virging"	day of20, by, " and Commonwealth of Virginia, Virginia Polytechnic Institute nia Tech".
WITNESSETH that the Contractor promises and agreements herein	or and Virginia Tech, in consideration of the mutual covenants, contained, agrees as follows:
SCOPE OF CONTRACT: The Coset forth in the Contract Document	ontractor shall provide the to Virginia Tech as its.
PERIOD OF CONTRACT:	
From	through
COMPENSATION AND METHOE in accordance with the contract do	OOF PAYMENT: The Contractor shall be paid by Virginia Tech ocuments.
Request For Proposal Number modifications thereof and the pro	Contract Documents shall consist of this signed contract, dated, together with all written posal submitted by the Contractor dated and the , all of which Contract Documents are incorporated herein.
In WITNESS WHEREOF, the part be bound thereby.	ties have caused this Contract to be duly executed intending to
Contractor:	Virginia Tech
Ву:	By:
Title:	Title:

#### Attachment C

#### Examples/Pricing

Application of pricing proposed per VII.B.3. to Attachment D Samples for evaluation of offeror's pricing. Assume creative work is required for each sample, and that ads are for a placement campaign. Please provide detailed pricing and show computations for the campaigns below:

- A. Sample 1 (Facilities): Contract Bid

  Example Requested- Request for Proposals for service contract of elevator maintenance.
- B. Sample 2 (HR): Advertisement of Job Opening

  Example Requested- Vice President of Research is looking to hire 2

  Business Managers within their Sponsored Programs Department. One of the hires will be in our National Capital Region (Greater Washington DC) and one in Blacksburg Virginia (Main Campus). Both of these positions have an Affirmative Action goal for Minorities. Please recommend advertising options.
- C. Sample 3 (Athletics): Upcoming Event or Fan Appreciation Event

  Example Requested- Women's Softball is having a fan appreciation event
  at their next home game, April 18<sup>th</sup> at 6:00 pm. There are foam softball
  giveaways for the first 100 fans. Please recommend and design an ad on
  how you would advertise in all media sources.
- D. Sample 4- Virginia Tech would like to place a 3x5 print display ad with the Chronical of Higher Education newsletter. The link to posting is<a href="https://listings.jobs.vt.edu/postings/67954">https://listings.jobs.vt.edu/postings/67954</a> Please provide design and pricing.

- E. Sample 5- Using the example about Women's Softball in (c) please create an online ad specifically for the Roanoke Times. Please provide design and pricing.
- F. Sample 6- A Virginia Tech department would like to place an ad with Diverse Issues Online to advertise a job posting. The link to the posting is <a href="https://listings.jobs.vt.edu/postings/67954">https://listings.jobs.vt.edu/postings/67954</a> Please provide design and pricing.

#### ADDENDUM # One (1) TO RFP # 0046724

# VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY (Virginia Tech) Procurement Department (MC 0333) North End Center, Suite 2100 300 Turner Street NW Blacksburg, Virginia 24061

DATE	ORIGINAL DUE DATE AND HOUR	
	October 20, 2016	
October 4, 2016		

ADDRESS ALL INQUIRIES AND CORRESPONDENCE TO: Robert Snuffer, CPPB, CUPO, Contracts Officer/Buyer Senior E-MAIL ADDRESS: bsnuffer@vt.edu TELEPHONE NUMBER (540) 231-5557 FAX NUMBER (540) 231-9628 AFTER HOUR MESSAGES (540) 231-6221

#### **Advertising Services**

- 1 Section IX. Inquiries: Change Deadline for submission from: 5:00 PM on September 20, 2016, to: 5:00 PM on October 14, 2016
- 2 All other terms, conditions and descriptions remain the same.
- 3 The due date and hour remains October 20, 2016 at 3:00 PM

FULL LEGAL NAME (PRINT) (Company name as it appears with your Federal Taxpayer Number)		FEDERAL TAXPAYER NUMB	BER (ID#)	
BUSINESS NAME/DBA (If different than the Ful		FEDERAL TAXPAYER NUMB (If different than ID# above)	BER	
BILLING NAME (Company name as it a invoice)	ppears on your	FEDERAL TAXPAYER NUMBER (If different than ID# above)		
PURCHASE ORDER ADDRESS		PAYMENT ADDRESS		
CONTACT NAME/TITL	E (PRINT)	SIGNATURE (IN INK)	DATE	
E-MAIL ADDRESS	TELEPHONE NUMBER	TOLL FREE TELEPHONE NUMBER	FAX NUMBER TO RECEIVE E-PROCUREMENT ORDERS	

Revised 07/01/2016

#### ADDENDUM # Two (2) TO RFP # 0046724

## VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY (Virginia Tech) Procurement Department (MC 0333)

North End Center, Suite 2100 300 Turner Street NW Blacksburg, Virginia 24061

DATE	ORIGINAL DUE DATE AND HOUR	
October 17, 2016	October 20, 2016, 3:00 PM	

ADDRESS ALL INQUIRIES AND CORRESPONDENCE TO: Robert Snuffer, CPPB, CUPO, Contracts Officer/Buyer Senior
E-MAIL ADDRESS: bsnuffer@vt.edu TELEPHONE NUMBER (540) 231-5557
FAX NUMBER (540) 231-9628 AFTER HOUR MESSAGES (540) 231-6221

#### Advertising Services

- The due date and hour are changed from October 20, 2016 3PM to October 24, 2016 at 3PM due to the University closing on October 20, 2016 at 2PM
- 2 All other terms, conditions and descriptions remain the same.
- The due date and hour has changed to October 24, 2016 at 3:00 PM

		<u> </u>	
FULL LEGAL NAME (PRINT) (Company name as it appears with your Federal Taxpayer Number)		FEDERAL TAXPAYER NUMBER (ID#)	
BUSINESS NAME/DBA NAME/TA NAME		FEDERAL TAXPAYER NUMBER	
(If different than the Full Legal Name)		(If different than ID# above)	
BILLING NAME		FEDERAL TAXPAYER NUMBER	
(Company name as it appears on your invoice)		(If different than ID# above)	
PURCHASE ORDER ADDRESS		PAYMENT ADDRESS	
CONTACT NAME/TITLE (PRINT)		SIGNATURE (IN INK)	DATE
E-MAIL ADDRESS	TELEPHONE NUMBER	TOLL FREE TELEPHONE NUMBER	FAX NUMBER TO RECEIVE E-PROCUREMENT ORDERS

Revised 07/01/2016

# Request for Proposal # 0046724 for Advertising Services

**Original Copy** 



Submitted by GBSA, Inc

dba

**Graystone Group Advertising** 



#### Virginia Polytechnic Institute and State University

Request for Proposal #0046724: Advertising Services
Bid From: Graystone Group Advertising

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Page	21	eVA Verification
Pages	22 – 28	Supporting Attachments D. Five Year Virginia Tech Spending Recap E. e-Marketing Example F. Sample Diversity Plan G. ATS Processing Example H. E-Z-Trak to Monitor Applicant Flow I. Data Metrics Example J. WellsOne Payment Verification
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Request for Proposal # 0046724

#### Graystone Group Advertising Corporate Overview

#### Question #1:

#### Quality of Products & Services Offered and Suitability for the Intended Purpose:

Since 1987, **Graystone Group** has been providing the highest quality recruitment advertising services focused on the specialized needs of the academic community. With more than 600 clients **Graystone** is the industry leader and the preeminent leader with the experience, knowledge and resources to help with every recruitment need ranging from:

- · On-Line Posting
- · Traditional Print Placement
- · Programs to reach Passive job Seekers
- Diversity Programs
- Media Consultation & Planning
- Electronic request processes to coordinate with your ATS
- Analytics / Data Metrics
- Social Media Options
- Training
- Reporting

Our vast knowledge of recruitment sources is available for every request to help clients target specific disciplines, help with hard-to-fill positions and to expand your recruitment to a diverse group of candidates. **Important to Note:** Media consultation is available at no charge.

Request for Proposal # 0046724

(Continued)

Question # 2:

#### 2. Qualifications & Experience

#### **Qualifications**

**Graystone Group** manages every step in the recruitment advertising process from consultation, to budgeting to ad placement to billing. We offer "One-Stop", full service options designed to save time.

With human and technical resources located in a single location in Connecticut we manage operational resources in an environment where all communication can be easily managed to insure the workflow and continuity needed to support the diverse needs of our clients.

Our internal technology includes a proprietary traffic management system that creates customized billing and reporting tailored to the decentralized needs of our clients. We have the ability to coordinate with major ATS providers and to provide analytics on response and metrics on job site performance.

Most of our transactions are completed within 24 hours from request to placement. However, in a fast paced environment where business can be conducted in a "Click", we continue to provide a dedicated service team to every client. At Graystone we place a great emphasis on client service and a knowledgeable representative is involved with every request and is always available to discuss, recommend and answer your questions.

#### Experience

**Graystone Group** provides access to every media source requested by **Virginia Tech**. If a media source accepts job postings we can manage the placement. Media sources utilized include a full range of industry and discipline media along with diversity sources and local, regional and national newspapers.



Request for Proposal # 0046724

(Continued)

#### Total Graystone Knowledge Combined with Resources:

- · Last year we managed 17,360 individual client requests.
  - Placed 42,145 ads
  - More than 30,000 jobs were placed online on more than 1,900 sites.
  - 16% of the total ads were placed on diversity sources.
  - 1% of the total ads were placed on Veteran sources.

#### Experience working with Virginia Tech over the last Fiscal Year

- · Last year we placed 274 ads for Virginia Tech
- Total Spending was \$151,592.00
- · 137 Jobs were placed in 55 separate media sources
- · 6% of the total Virginia Tech ads were placed on diversity sites.
- 41 people at Virginia Tech have worked with Graystone over the Fiscal Year.

#### Total Graystone over the Last 5 years

- We managed over 76,000 individual client requests.
  - · Placed more than 181,000 ads
  - · Worked with more than 2,800 media sources.

#### Experience working with Virginia Tech over the Past 5 Fiscal Years

- Over the past 5 years we placed 1,344 ads for Virginia Tech
- Total Spending was \$787,706.00
- 658 Jobs were placed in 150 separate media sources
- 8% of the total ads were placed on diversity sites.
- 132 people at Virginia Tech have worked with Graystone over the past 5 years

5 year spending recap can be found as Attachment "D" on page 22

# Pages have been redacted for public version of contract



for Proposal # 0046724

(Continued)

#### 3. Plan for Providing Services

**Graystone Group** provides a full range of services and the ability to complete every placement request from **Virginia Tech** quickly and professionally. The process for requesting a quote is easy and available to everyone at the University. We can handle requests via traditional email or with electronic on line processing through the client ATS. A description of our services follows with an explanation:

#### · On-Line Posting:

We currently have over 1,900 online recruitment sources in our database that enables us to quickly provide quotes to **Virginia Tech** that include the length of time a job remains on the site, the cost for a basic posting and guidelines on upgrade enhancements to improve viewership. Quotes for online posting are usually returned the same day and, with quick approval can be live within 24 hours from request to placement.

#### · Traditional Print Placement:

Print advertising support is available for any print source. Print requests can be placed in any print sources including major academic sources, diversity publications, and discipline specific publications along with regional and local newspapers that remain a critical recruitment tool for staff recruitment.

When a print request is received the quote is returned in the pre-approved **Virginia Tech** template and delivered in a pdf format that allows review of the ad exactly as it will appear. Deadline information is included along with cost and other pertinent information such as online specifications that are part of the print placement.

#### Programs to Reach Passive Job Seekers

Many times the right candidate might not be looking for a job but might respond to the right job. For these situations **Graystone** can suggest e-marketing options as an extension of existing recruitment sources or create a unique stand-alone program to target potential candidates by discipline. An example of an e-marketing program is shown in Attachment "E" on page 23.



Request for Proposal # 0046724

(Continued)

#### Diversity Programs:

Within the **Graystone** database are nearly 50 diversity media outlets from broad based to discipline specific that provide options for reaching a diverse candidate pool. Along with suggesting diversity options on a job-by-job basis we will also keep **Virginia Tech** aware discounts of pre-paid job packs and/or annual subscriptions for unlimited postings. Our goal is to suggest savings opportunities to help the entire university. Additionally, we continually provide updates on diversity sources for branding/image advertising to reinforce **Virginia Tech's** commitment to diversity hiring and to position the university as an employer of preference with regard to diversity hiring. A sample diversity recruitment plan that includes job postings and image advertising is on Attachment "F" on page 24.

#### Media Consultation & Planning

Important to keep in mind when evaluating the request process with **Graystone** is our corporate commitment to client service. In today's changing media environment clients are looking for a partner that can provide guidance on media options not simply a means to get things done quickly. **Virginia Tech** can request guidance regarding additional media options and the cost of those options. We encourage clients to take advantage of our resources to help create a broad and diverse candidate pool for every request. If a media plan is needed to help any department or search committee evaluate cost a complete plan showing media options and campaign cost can be developed. There are no additional charges for media consultation and media planning. The only charge is the actual media cost for ads selected and approved for placement.

#### Electronic request processes to coordinate with your ATS

There are multiple ways to request a quote.

- 1. Send an email to <a href="mailto:ads@graystoneadv.com">ads@graystoneadv.com</a> Let us know the media sources needed and attach the job description in a word doc.
- Send an email to ads@graystoneadv.com Let us know the media sources needed and include a link to the job on your site.
- Set up a direct electronic feed from your ATS provider that notifies Graystone when the job is
  posted to your site and quotes are needed. For further explanation see Attachment "G" on
  page 25.

**IMPORTANT TO NOTE**: No matter what format you use to contact **Graystone**, your requests will be acknowledged within 15 minutes and you ae notified is any information is missing.

Request for Proposal # 0046724

(Continued)

#### · Analytics/ Data Metrics:

Graystone offers two separate systems to help clients evaluate performance and ROI.

- 1. E-Z-Trak allows you to monitor applicants responding to your job announcements. By placing a unique code on every recruitment ad (online & print) we can track response sent to your ATS. The process is seamless with no delay or interruption as candidates apply to a positon. Results allow you to gather information on which media sources are generating applications to help evaluate ROI. With E-Z-Trak you have the ability to compare actual response levels by media source and eliminate self-identification.
  See Attachment "H" on page 26.
- 2. Data Metrics can be set up by Graystone to provide information by job to monitor viewer activity by job by web site. This information provides information regarding how individual sites are attracting candidate interest and how various enhancement tools can impact the viewership generated by job and site. See Attachment "I" on page 27.

#### Social Media Options:

**Graystone** offers several tools that use social media as a means to expand the reach of individual jobs.

- 1. Through the Graystone Social Media Matrix clients can reach both passive and active candidates by placing job announcements via LinkedIn Discussion Groups that deliver your jobs to targeted groups within the LinkedIn network along with related groups on both Facebook and Twitter. The process is simple. Based on the target audience for a specific job appropriate LinkedIn Groups are selected. For example, if the recruitment is for a Human Resources position in an academic environment, the demographically appropriate groups on LinkedIn would be:
  - HR Professionals 284,717 members
  - Higher Education Management 91,939 members
  - Diversity A World of Change 25,318 members

In this example, the placement will be presented to a targeted demographic audience of 401,974 LinkedIn members plus similar groups on Facebook and Twitter. The job announcement is delivered as a 4-Color banner on to the Discussion Group members. When a member views the position, he/she is able to apply directly to the employer – no third party involvement.

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(Continued)

Social Media Options: (Continued)

Academic sites such as HigherEdjobs (and others) offer social media upgrades that can be added to a basic job posting to gain distribution through social media groups that follow

their site including Twitter, Facebook, and Google+.

Training:

To insure that everyone involved in the recruitment process understands the range of service available as well as the communication and billing process, the **Virginia Tech** account team at

Graystone provides on-campus training as needed by the University at no charge.

Reporting

To insure that everyone involved in the recruitment process understands the range of service available as well as the communication and billing process, the **Virginia Tech** account team at

Graystone provides on-campus training as needed by the University at no charge.

Ad Request & Placement Process

Step #1: Requests are sent to **Graystone** via email or through an electronic processing system

from the client ATS. Requests should include specific media and additional media suggestions

if needed.

Step 2: Quotes are prepared and sent to the client for review. (content is proofed and pricing

verification is made prior to sending). If additional media suggestions are needed that can be

requested at this step as well.

Step 3: Client gives approval to Graystone for the specific placements needed.

Step 4: Graystone places the approved ads and makes all payments to the media on behalf of

Virginia Tech at the time of placement and consolidate the cost for a job on one invoice to be

sent to the contact at Virginia Tech that made the request. We are set-up to handle

decentralized recruiting needs of large institutions like Virginia Tech so the invoice will be

directed to the person requesting and approving the ad placement (s) and include appropriate

back-up to support the invoice

#### Request for Proposal # 0046724

(Continued)

#### Billing

Each job receives a separate invoice that summarizes the media placed and all charges for that job. The invoice amount is identical to the amount approved and includes appropriate back-up to support the invoice. The only charge is for the specific ads approved for placement. There are no additional charges. Invoices are sent electronically to the person that approved the placement and can be paid via credit card or University purchase card or by traditional check issuing procedures. NOTE: To expedite payments from **Virginia Tech, Graystone** is enrolled in Wells One AP Control Payment System. See Attachment "J" page 28.

#### Rate Negotiations & Discounts:

**Graystone** seeks all available rate discounts and passes the savings from such programs to **Virginia Tech.** For example, we have initiated **Virginia Tech's** participation in the savings agreement available from *The Chronicle of Higher Education*. The savings agreement earns a 10% savings on all display ads placed by the university in The Chronicle. **Graystone** passes the savings off-invoice directly to the individual departments requesting placement and we have organized the program to guarantee the discount with no short-fall risk to the University.

To insure **Virginia Tech** receives the most cost effective pricing we regularly review spending by dollar amount as well as volume and search for discount programs based on client usage. If we are able to negotiate additional savings below the published open rate in the form of a volume discount, as we have done for **Virginia Tech** with *The Chronicle of Higher Education*, we work at the discounted rate. All savings are passed on to the client. In cases where a client has a volume discount program in place we work at that same discounted rate.

- Compensation with regard to Virginia Tech Advertising. Our source of revenue is the standard 15% agency commission paid by the media to the agency. Graystone will reduce our commission to 12.5% for Virginia Tech. Discounts are shown on the pricing examples.
- EVa Fees & Registration: All cost associated with EVa is paid by Graystone and there are
  no charge backs to Virginia Tech for our corporate participation in this program. (a copy of
  our Eva information is on page 21).



Request for Proposal # 0046724

(Continued)

#### Additional Services Provided

#### Development & Graphic Design:

Copy editing and graphic design is provided to help clients create ads with editorial as well as graphic impact. There are no additional charges for editing and/or graphic design.

#### Ad Proofing:

As part of the **Graystone** process all ad requests go through a double-proofing process to ensure copy correctness as well as spell checking. Suspect copy is brought to the attention of the client for clarification. Equal opportunity and affirmative action statements are checked to insure that all ads are in compliance with required guidelines. When an Internet link is included in the ad copy to direct readers for additional information the Internet link is checked to insure accuracy and accessibility.

Market research and consulting is available for every request to help clients target minority
constituents as well as providing direction on media cost to help make informed recruitment
decisions within budget guidelines.

#### **GRAYSTONE**GROUP DVER T

Request for Proposal # 0046724

(Continued)

#### 4. Attachment C: Cost Samples with Pricing

#### Line Ad in Roanoke Times for Landscape Supervisor

LANDSCAPE SUPERVISOR (#28159)
Virginis Tech is the senter landgrant university in the Commonwealth of Virginis and has a combined graduate and undergraduate population of 25,000 atudents in eight colleges with an annual budget of approximately '500 million. Virginis Tech provides careers for more than 3,000 non-faculty employees in hundreds of different occupations. -10 -12 Sample 1 (Personnel): -14 Roanoke Times Classified line ad, Sunday <del>-16</del> (based on rates effective 10/01/16) -18 This position manages the Landscaps Services for the Grounds Division of Virginia Tech. Supervise the Installation and maintenance of the overall university landscape. Develop and implement landscape maint, schedules. Assist the Grounds Director in planning and supervision virginia and supervision planning and supervision and supervision include exper. What maint, to include exper, when the production of 20 Number of lines: 91 Total 22 24 26 Roanoke Times 28 Virginia Tech Contract -30 Sunday Line Rate -32 ads from 13-129 lines 5.91/line -34 requirements include exper, we turt maint to include seeding, sodding, peaticide and herbicide spinications; exper, we have perfectly an experience of the spinications; exper, and maint from planning to completion; supervisory exper, able to estimate metanial and labor costs; familiar we anow removal procedures; exper, wword processing and spireadsheets. Hortleulture knowledge to include plant identification, plant culture, and plant pest problems. Must be able to communicate effectively, demonstrate competency in working was diverse starl, exhibit a strong work ethic, and demonstrate a commitment to service. Preference will be given for a B.S. in Horticulturel certification in pasticide application; exper, supervising employees in landscape installetton and maint. Salary Rangel '28,292-44,171 -36Cost: Va Tech Contract: \$ 537.81 -38 2.5% Graystone Discount to VT \$ 13.45 -40 -42 -44 Final Cost to Virginia Tech \$ 524.36 -48 NO CHARGE for web. The Virginia Tech contract with -50 Roanoke Times includes sweeping the VT employment page. -52 54 -56 -58 -60 62 64 Salery Rangel '28,292-'44,171

For a complete listing of current opportunities, visit our web site at www.t.deu. Please send your application to: Personnel Sarvices, Southgate Center-First Floor, Blackaburg, VA 24081, Refer to the appropriate position number on all documents. Application forms are available from the personnel office, any Virginia Employment Commission office, or may be downloaded from our web site. Individuals desiring assistance of accommodation the application process should call us by the application deadling \$40-231-8258 TDD).

AN EO/AA EMPLOYER COMMITTED TO DIVERSITY, -66 -68 -70 -72 -74 ---76 -78 -80 -82 -84 86 88 90

-02

Request for Proposal # 0046724

(Continued)

#### 4. Attachment C: Sample 2 (HR) Advertisement of Job Openings

Actual Ad Size 2 columns (3.22") x 6" =12 Column Inches

Virginia Tech Contract Rate for Roanoke Times \$75.80/Col"

Actual Cost \$ 909.60

Graystone Discount to Virginia Tech 2.5% \$ 22.74

Final Cost to Virginia Tech \$849.90 \$886.86

(based on rates effective 10/01/16)



Curious about job opportunities at Virginia Tech? Confused about how to apply for jobs at Virginia Tech?

Your questions can be answered at

The Virginia Tech Employment



At the Pearisburg Community Center Thursday, April 27 from 11 a.m. to 7 p.m.

#### Diverse job Opportunities in Fields Such as:

- Professional/managerial
- · Information/technology
- · Technical Research
- · Service/trades
- · Clerical/secretarial

Application process information sessions begin on the hour starting at 11 a.m. Representatives from Personnel Services at Virginia Tech will give presentations Covering application process and job opportunities, and will be available to answer your questions concerning employment.

For more information contact personnel Services at 540 231 9331 or lamille 26 vt.eslu

Virginia Teck does metalliseriminate against engliopees, students, or applicants on the bests of aga color, dis ability, gender, gender discritiy, gender copression, matemal origin, political affiliation, reas, religion, scand orientation, genetic information, or reterens status; or observing discriminate against engliopees or applicants who imquire about discriminate of the compensation of the compensation of the compensation of the compensation of observing applicants; or any other best protected by law.

NOTE: EOE Statement missing from original content was added by Graystone to make the ad compliant

Request for Proposal # 0046724

(Continued)

#### 4. Attachment C: Sample 2 Vice President of Research

Following is our proposal to target a wide range of candidates using a combination of academic sources (broad based and diverse) to target potential candidates with experience in higher education along with discipline options and social media to reach passive job seekers. As an online only program the campaign can be launched quickly to generate response. The goal is to reach a wide audience that will allow the Search Committee to identify candidates in Washington, D.C and Blacksburg.

Media Source	Placement Options	Cost	Recommended Media
The Chronicle of Higher Education	Basic 60 Day Posting	\$320.00	Media
	Upgrade to Job Posting Plus	37.57.55	\$ 521.00
	(Placement on the home page and Rotate at the top of Search results)		
	Upgrade to e-newsletter (Passive job seeker option that Reaches 185,000 subscriber on Ac	ademia Today)	\$ 175.00
Higheredjobs	Basic 60 Day Posting	\$275.00	10.00
(NOTE: Annual subscribers only pay	Upgrade to Featured Affirmat	ive Action	\$ 550.00
The upgrade cost of \$275.00)	(Rotate at the top of Search results reach 350,000 opt-ins for AA jobs)		
	TARGETED DISCIPLINE	MEDIA	
Media Source	Placement Options	Cost	Recommended
			Media
American Educational Research Association www.aera.net/AboutAERA/tabid/10062/Default.aspx	Basic 30 day posting: Upgrade to Job Posting Plus	\$200.00	\$ 500.00
	(Rotate at the top of Search results)		
Association for Institutional Research	Basic Posting		\$ 50.00
www.airweb.org	(No upgrades available)		
Association for the Study of Higher Education			7.00
www.ashe.ws	(No upgrades available)		\$ 50.00
Graystone Social Media Matrix	Targeted LinkedIn Discussion (5 Research focused groups with a total audience of 832,000 on Linked plus similar Facebook and Twitter c	IIn	\$ 450.00

(continued)

Request for Proposal # 0046724

(Continued)

#### 4. Attachment C: Sample 2 Vice President of Research

#### **DIVERSITY MEDIA**

Media Source	Placement Options	Cost	Recommended Media
Diverse issues in Higher Education Hispanic Outlook in Higher Education	Basic 60 Day Posting Basic 60 Day Posting	\$310.00 \$225.00	
Graystone Diversity Combo	20% Discount when both purchased for the same job		\$ 425.00
Women in Higher Education	Basic Posting (No upgrades available)		\$ 225.00
Center for the Advancement of Hispanics in Science and Engineering	Basic Posting (No upgrades available)		\$ 320.00

CAMPAIGN TOTAL	\$ 3,266.00
Graystone Discount to Virginia Tech 2.5%	\$ 81.65
FINAL COST TO VIRGINIA TECH	\$ 3,184.35

Request for Proposal # 0046724

(Continued)

Sample 3 (Athletics):
Roanoke Times ROP Sports, Sunday

(based on rates effective 10/01/10)

Ad size:	10 column inches
Roanoke Times, ROP Sports Sunday Open Rate per column	inch: \$ 63.07
Open rate Cost:	\$ 603.70
Contract Rate per column inch:	\$ 58.02
Contract Cost:	\$ 580.20
Discount from Graystone @ 2.5%	\$ 14.50
Final Cost to Virginia Tech	\$ 565.70



Request for Proposal # 0046724

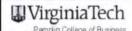
(Continued)

#### Sample 4: Job listing 67954: Chronicle of Higher Education

(based on rates effective 10/01/16)

Ad size: 3 Cols (5") x 5"

Open Rate per column inch:	\$ 168.00
Open rate Cost:	\$ 2,520.00
Virginia Tech 12x Volume Discount Rate per Column Inch	\$ 151.20
Virginia Tech 12x Cost from Graystone	\$ 2,268.00
Discount from Graystone @ 2.5%	\$ 56.70
Final Cost to Virginia Tech	\$ 2,211.30



#### Department of Hospitality & Tourism Management Professorship of Hospitality

Virginia Tech, founded in 1872 as a land-grant institution, is currently ranked as a Top 25 Public University by US News & World Report and a Top 25 Public Research University by the National Science Foundation. Through a combination of its three missions of learning, discovery, and engagement, Virginia Tech continually strives to accomplish the charge of its motto: Ut Prosim (That I May Serve). As the Commonwealth's most comprehensive university and its leading research institution, Virginia Tech serves a diverse population of 30,000+ students and 8000+ faculty and staff from over 100 countries, and is engaged in research around the world. Invent the Future at Virginia Tech.

The candidate selected for this position will teach undergraduate, Masters, and Ph.D. courses offered by the Hospitality and Tourism Management Department and advise undergraduate and graduate students. He/she will serve on Department, College, and University committees as well as professional and outreach activities as appropriate to the faculty member's interests and rank. Visit: <a href="http://www.htm.pamplin.vt.edu/">http://www.htm.pamplin.vt.edu/</a> to learn about the Hospitality and Tourism Management Department

#### Qualification:

Ph.D. in hospitality and tourism management or a field of business with a specialization in Revenue Management or Hospitality Finance.

Demonstrated research and teaching excellence in revenue management (or) hospitality finance related areas. International reputation for research leadership in revenue management (or) hospitality finance related areas. Ability and desire to work effectively in a collegial, dynamic environment.

This position is in support of the Pamplin College of Business Strategic Plan which focuses on three themes: (1) business intelligence, (2) innovation through entrepreneurship, and (3) international business. Beyond the specific areas stipulated above, we encourage candidates, in their letters of application, to articulate specifically how their research will contribute to one or more of these themes.

For the complete job description, information on where to direct inquiries and to apply go to: https://listings.jobs.vt.edu

Click on Search Jobs Enter Posting # TR0160070

Virginia Tech does not discriminate against employees, students, or applicants on the basis of age, color, disability, gender, gender identity, gender expression, national origin, political affiliation, race, religion, sexual orientation, genetic information, or veteran status; or otherwise discriminate against employees or applicants who inquire about, discriminate against employees or applicants who inquire about discriminate against employees, or applicants: or any other basis protected by law.

employees, or applicants; or any other basis protected by law.

For inquiries regarding non-discrimination policies, contact the executive director for Equity and Access at 540-231-2010 or Virginia Tech,

North End Center, Suite 2300 (0318), 300 Turner St. NW, Blacksburg, VA 24061.

#### **GRAYSTONE**GROUP VER TISIN

#### Request for Proposal # 0046724

(Continued)

#### Sample 5 Women's Softball Roanoke Times Digital

(based on rates effective 10/01/16

Placed in conjunction with the print ad in Sample 3 (page x15)

Sunday ROP Sports, Print ad Cost \$ 565.70 (From Sample 3, page 15)

Wednesday Weekday pick up \$ 215.67

Digital Banner Ad Sports 30,000 impressions \$ 282.36 (Banner links to Softball for more information)

(run Sunday through Friday)

(http://www.hokiesports.com/softball)

Design Cost \$ 0.00

**Program Cost** \$1,063.73

Discount from Graystone @ 2.5% 26.60

Final Cost to Virginia Tech \$ 1,037.13



#### Request for Proposal # 0046724

(Continued)

#### Sample 6 Diverse Issues Online Job listing 67954:

To maximize exposure and reach the job will be placed on line for 60. Posting Cost: \$310.00

Feature Job Enhancement Keeps the job rotating at the top of the job board

\$65.00/week. Recommend first 2 weeks. Cost: \$130.00

E-Newsletter Enhancement to reach passive job seekers

Sent to full subscriber base Cost: \$ 60.00

TOTAL COST: \$ 500.00

Graystone Discount to Virginia Tech 2.5% \$ 12.50

FINAL COST TO VIRGNIA TECH \$ 487.50



Request for Proposal # 0046724

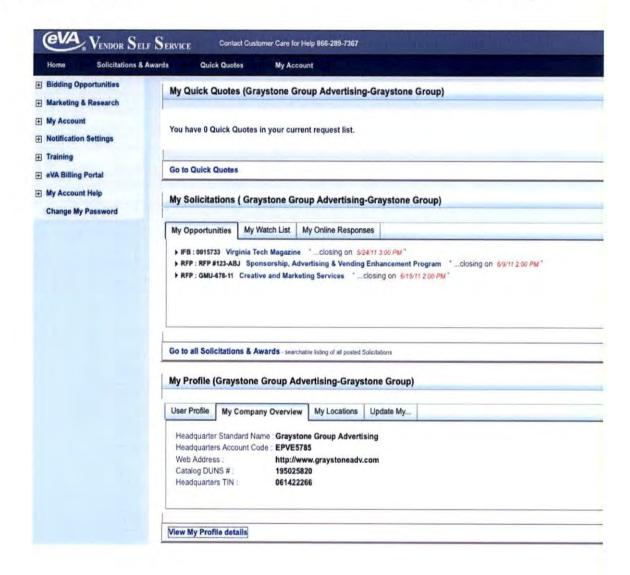
(Continued)

#### RFP 0046724 GENERAL INFORMATION FORM

	Large					
1	Small business – An independently owned and operated business which, together with affiliates, has 250 or fewer employees or average annual gross receipts of \$10 million or less averaged over the previous three years. Commonwealth of Virginia Department of Small Business and Supplier Diversity (VASBSD) certified womenowned and minority-owned business shall also be considered small business when they have received DMBE small business certification.					
- I	more women corporation, piequity owners United States mmigration le controlled by comporation, a corporation, the equity ownormany or of or or or work owners.	ed business – A business conductor who are U. S. citizens or legartnership, or limited liability combined in the control of th	gal resident aliens, or impany or other entity, at or more women who at full compliance with the ent and daily business. S. citizens or legal resincern that is at least 51°-1401, Code of Virginia) company or other entity oration, partnership, or more minority individue.	in the case of a least 51% of the re citizens of the re United States operations are dent aliens.  % owned by one or in the case of , at least 51% of r limited liability als and both the		
(Compa	er Number)	(PRINT) appears with your Federal	FEDERAL TAXPAYE	ER NUMBER (ID#)		
GDSA						
	SS NAME/DE	BA NAME/TA NAME	BILLING NAME			
		ditand Name		t apparer on your invoiced		
(If differe		ull Legal Name) Advertising	(Company name as i Graystone Group			
(If difference of Grays) PURCH, 2710 N Suite 2	ent than the Footone Group ASE ORDER lorth Ave	Advertising ADDRESS		Advertising		
(If differe Graysi PURCH, 2710 N Suite 2 Bridge	ent than the Fitone Group ASE ORDER Jorth Ave	Advertising ADDRESS	PAYMENT ADDRES 2710 North Ave Suite 200	Advertising		
Oraysi PURCH, 2710 N Suite 2 Bridger	ASE ORDER lorth Ave oot, CT 06608	Advertising ADDRESS	PAYMENT ADDRES 2710 North Ave Suite 200	Advertising S E-MAIL ADDRESS		
(If differed Grays) PURCH, 2710 N Suite 2 Bridger CONTAC J. Dou	ent than the Fitone Group ASE ORDER lorth Ave 00 port, CT 06608 CT NAME/TIT liglass Geiling / E	Advertising ADDRESS 5 CLE (PRINT)	PAYMENT ADDRES 2710 North Ave Suite 200	Advertising S		

Request for Proposal # 0046724

(Continued)



Graystone Group pays all fees and registration cost associated with our participation EVa and does not charge Virginia Tech or any other VASCUPP participating member institution that utilizes our service for our participation in this program.

# Request for Proposal # 0046724

Attachment D Five Year Virginia Tech Spending Recap

		Current 5 Y	ear Contract	~~		
ltem	2012	2013	2014	2015	2016	5 Year Summary
Total Ads Placed	268	235	267	300	274	1,344
Total Dollars	\$ 158,326	\$ 142,609	\$ 149,653	\$ 185,526	\$ 151,592	\$ 787,706
Total # of Jobs Advertised	134	121	131	135	137	658
Total # of Media Sources Used	41	56	74	69	55	295
		Chronisla of L	ligher Education			
Number of Ads	36	33	33	35	41	178
Share of Total Ads	13%	14%	12%	12%	15%	13%
Total Dollars	\$ 22,902	\$ 27,878	\$ 21,751	\$ 27,766	\$ 24,633	\$ 124,930
Share of Total Dollars	14.5%	19.5%	14.5%	15.0%	16.2%	15.9%
		Roand	oke Area	C = C = C		
Number of Ads	110	95	98	93	90	486
Share of Total Ads	41%	40%	37%	31%	33%	36%
Total Dollars	\$ 38,660	\$ 33,195	\$ 39,192	\$ 44,204	\$ 46,340	\$ 201,591
Share of Total Dollars	24.4%	23.3%	26.2%	23.8%	30.6%	25.6%
		Disamile	Comment			
Number of Ade	17	29	Summary	23	12	101
Number of Ads Share of Total Ads	6%	12%	6%	8%	6%	101 8%
Total Dollars	\$ 2,099	\$ 4,209	\$ 4,008	\$ 5,266	\$ 3,353	\$ 18,935
Share of Total Dollars	1.3%	3.0%	2.7%	2.8%	2.2%	2.4%
Silate of Total Dollars	2.570	5.070	E.F.FU	2.070	2012/0	2,770

Virginia Tech

Fiscal Year Ad Spending Comparison

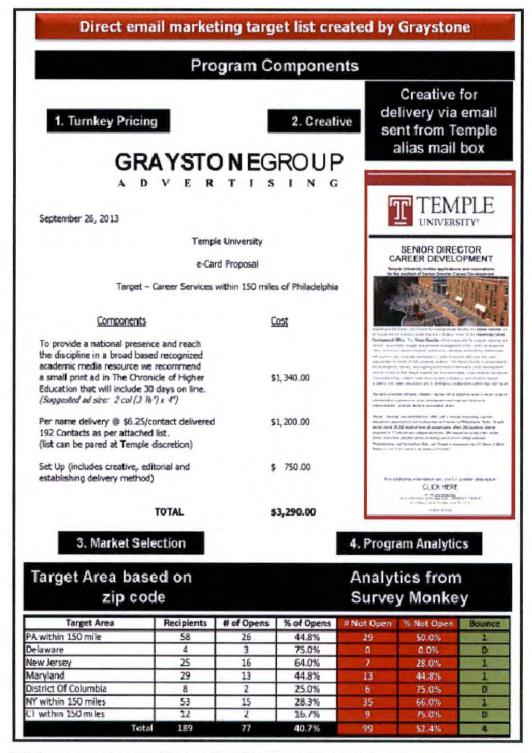
2710 North Avenue, Suite 200, Bridgeport, CT 06604 Phone: (800) 544 0005 ads@graystoneadv.com www.graystoneadv.com

Attachment :D:

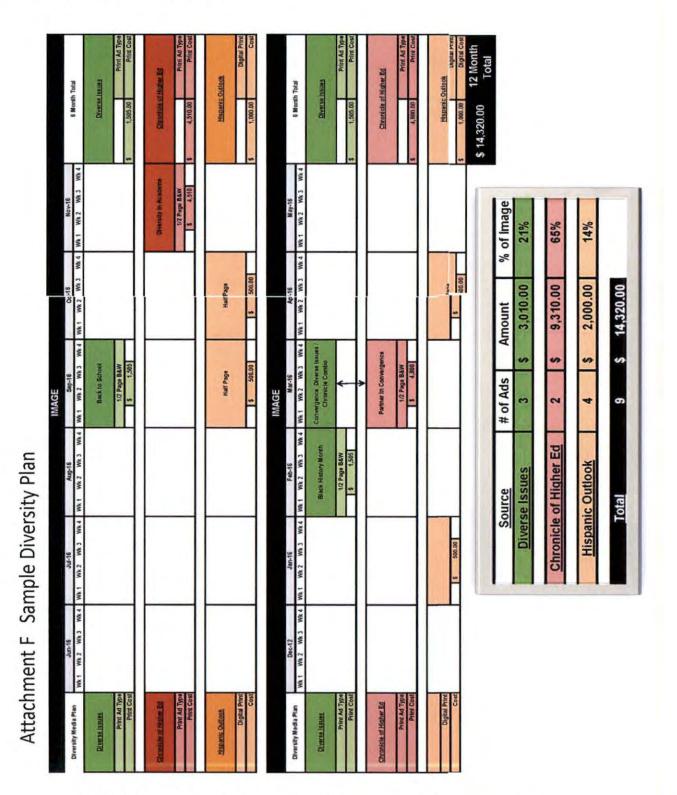
Request for Proposal # 0046724

(Continued)

Attachment E e-Marketing Example



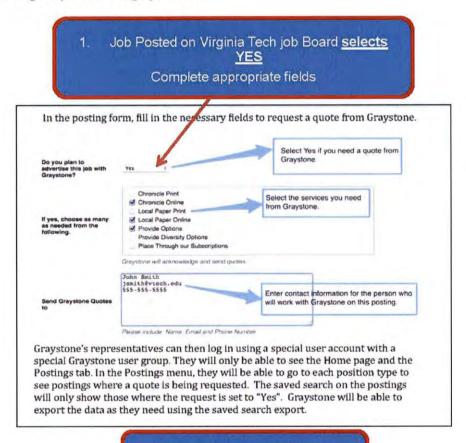
Request for Proposal # 0046724 Attachment F Sample Diversity Plan (Continued)



Request for Proposal # 0046724

(Continued)

Attachment "G"
Processing Requests through your ATS



2. Graystone notified through PeopleAdmin Portal

Graystone ads desk retrieves the job request from the system and begins the quote process

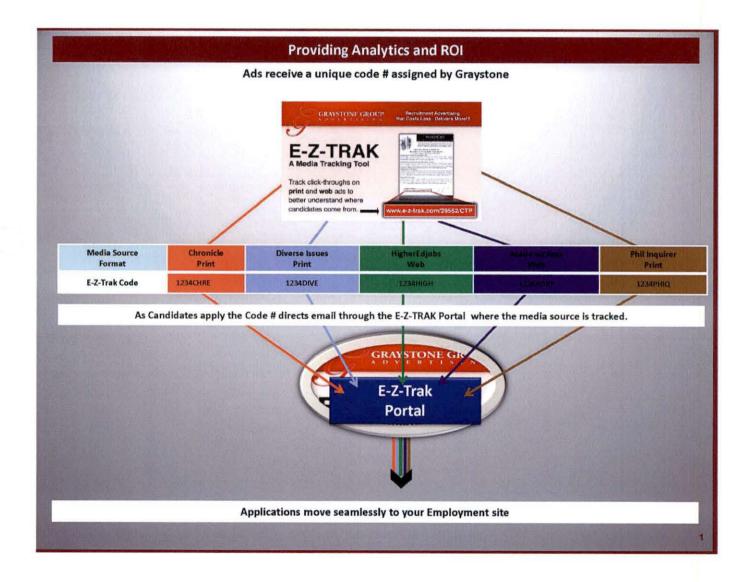


Request for Proposal # 0046724

(Continued)

Attachment "H" EZ-Trak

Monitor Applicant Applications:





Request for Proposal # 0046724

(Continued)

Attachment "I" Data Metrics

Monitor Report on Viewership by site by job

Attachment I - Data Metrics

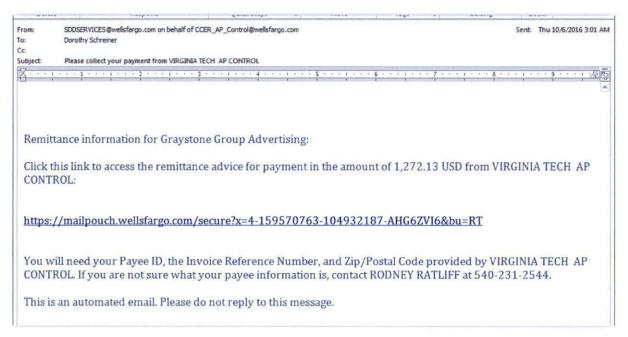
### Assistant Director of Development for Leadership Gifts Performance Report from Graystone Group

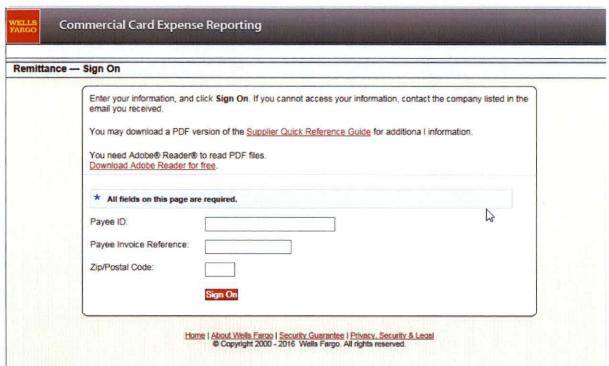
Job Board		
The Annual Giving Network August 19, 2016 - October 19, 2016		
CASE Career Central August 19, 2016 - September 19, 2016	11	
Association of Fundraising Professionals - AFP August 19, 2016 - September 19, 2016		
Chronicle of Higher Education August 19, 2016 - October 19, 2016		
Chronicle of Philanthropy - Career Network August 19, 2016 - September 19, 2016		

Request for Proposal # 0046724

(Continued)

Attachment "J" Wells One AP Control Payment System





Request for Proposal # 0046724

(Continued)

SWAM Statement of Intent.

Currently the States of Virginia and Connecticut do not have reciprocal programs that allow Connecticut based companies to enroll as a SWAM Vendor. To support the SWAM mission **Graystone Group** continues to encourage diversity based recruitment in print and on line partnering with major academic diversity sources such as *Diverse Issues in Higher Education*, *Hispanic Outlook in Higher Education* and *Women in Higher Education* as well as smaller minority owned publications in Virginia such as *The Richmond Free Press*, *Hampton Roads*, and the *Roanoke Tribune*.

As noted in the diversity quotes in this RFP, we offer a product called the **Graystone Diversity Combo** that provide a significant discount to any job placed in both *Diverse Issues in Higher Education, Hispanic Outlook in Higher Education.* Going forward we will extend the **Graystone Diversity Combo to Virginia Tech** as a permanent part of our media offerings. We will also continue to recommend local diversity recruitment with *The Richmond Free Press, Hampton Roads*, and the *Roanoke Tribune*.

When reporting on ad activity and spending we will continue to note the use of the above mentioned sources and encourage decision makers within the University to continually remind constituents about the value and importance of diversity recruitment.

We are also opened to partnering with any SWAM organizations suggested to us by the Virginia Tech Procurement Department or by the Virginia Department of Small Business.

Closing Comments:

Thank you for the opportunity to review our services and provide examples of we can support all your future recruitment needs in an ever changing business environment. We are proud to have had the opportunity to work with so many people at **Virginia Tech** for the past 15 years. **The Graystone Team** that has managed your account remains intact and looks forward to applying our knowledge and experience in the years ahead.

Sincerely, Doug Geiling

**Executive Vice President** 

#### ADDENDUM # One (1) TO RFP # 0046724

# VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY (Virginia Tech) Procurement Department (MC 0333) North End Center, Süite 2100 300 Turner Street NW Blacksburg, Virginia 24061

DATE	ORIGINAL DUE DATE AND HOUR	Г
	October 20, 2016	
October 4, 2016		

ADDRESS ALL INQUIRIES AND CORRESPONDENCE TO: Robert Snuffer, CPPB, CUPO, Contracts Officer/Buyer Senior E-MAIL ADDRESS: bsnuffer@vt.edu TELEPHONE NUMBER (540) 231-5557 FAX NUMBER (540) 231-9628 AFTER HOUR MESSAGES (540) 231-6221

#### **Advertising Services**

- 1 Section IX. Inquiries: Change Deadline for submission from: 5:00 PM on September 20, 2016, to: 5:00 PM on October 14, 2016
- 2 All other terms, conditions and descriptions remain the same.
- 3 The due date and hour remains October 20, 2016 at 3:00 PM

FULL LEGAL NAME (PRINT) (Company name as it appears with your Federal Taxpayer Number)		FEDERAL TAXPAYER NUME	BER (ID#)	
GBSA, Inc.				
BUSINESS NAME/DBA NAME/TA NAME		FEDERAL TAXPAYER NUMBER		
(If different than the Ful	l Legal Name)	(If different than ID# above)		
Graystone Group Adv	ertising/			
BILLING NAME	· · · · · · · · · · · · · · · · · · ·	FEDERAL TAXPAYER NUME	BER	
(Company name as it appears on your invoice)		(If different than ID# above)		
Graystone Group Advertising				
PURCHASE ORDER ADDRESS		PAYMENT ADDRESS		
2710 North Ave.		2710 North Ave.		
Suite 200		Suite 200	1	
Bridgeport, CT 06605		Bridgeport, CT 06605		
CONTACT NAME/TITLE (PRINT) J. Douglass Geiling		SIGNATURE (IN INK)	DATE 10/18/16	
Executive Vice President		1, 90 mgs/1		
E-MAIL ADDRESS	TELEPHONE NUMBER	TOLL FREE DELEPHONE NUMBER	FAX NUMBER TO RECEIVE	
dgeiling@graystoneadv.com	203.549.0060 x 303	800.544.0005	E-PROCUREMENT ORDERS 203.549.0061	

Revised 07/01/2016

#### ADDENDUM # Two (2) TO RFP # 0046724

### VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY (Virginia Tech)

Procurement Department (MC 0333)
North End Center, Suite 2100
300 Turner Street NW
Blacksburg, Virginia 24061

DATE	ORIGINAL DUE DATE AND HOUR	
October 17, 2016	October 20, 2016 3:00 PM	

ADDRESS ALL INQUIRIES AND CORRESPONDENCE TO: Robert Snuffer, CPPB, CUPO, Contracts Officer/Buyer Senior E-MAIL ADDRESS: bsnuffer@vt.edu TELEPHONE NUMBER (540) 231-5557 FAX NUMBER (540) 231-9628 AFTER HOUR MESSAGES (540) 231-6221

#### **Advertising Services**

- The due date and hour are changed from October 20, 2016 3PM to October 24, 2016 at 3PM due to the University closing on October 20, 2016 at 2PM
- 2 All other terms, conditions and descriptions remain the same.
- 3 The due date and hour has changed to October 24, 2016 at 3:00 PM

FULL LEGAL NAME (PRINT) (Company name as it appears with your Federal Taxpayer Number)		FEDERAL TAXPAYER NUMBER (ID#)				
GBSA, Inc.						
BUSINESS NAME/DBA	NAME/TA NAME	FEDERAL TAXPAYER NUMBER				
(If different than the Ful	l Legal Name)	(If different than ID# above)				
Graystone Group Adve	rtising					
BILLING NAME		FEDERAL TAXPAYER NUMBER				
(Company name as it a invoice)	ppears on your	(If different than ID# above)				
Graystone Group Advertising						
PURCHASE ORDER A 2710 North Ave	DDRESS	PAYMENT ADDRESS 2710 North Ave				
Suite 200		Suite 200				
Bridgeport, CT 06605		Bridgeport, CT 06605				
CONTACT NAME/TITLE (PRINT)		SIGNATURE (IN INK)	DATE			
J. Douglass Geiling  Executive Vice President		Sid for Com	10/18/16			
E-MAIL ADDRESS	TELEPHONE NUMBER	TOLL FRED TELEPHONE NUMBER	FAX NUMBER TO RECEIVE E-PROCUREMENT			
dgeiling@graystoneadv.com	203.549.0060 x 303	800.544.0005	ORDERS 203.549.0061			

Revised 07/01/2016



#### Virginia Polytechnic Institute and State University

Response to Questions: RFP #004672

From: Graystone Group Advertising

2-6-17

#### Questions:

1. Does Graystone Group Advertising agree to provide monthly invoices with payment due thirty (30) days after receipt of invoice or goods/services, whichever is later?

ANSWER:

VES

2. Do you agree that the initial contract period shall be five years?

ANSWER:

YES

3. Upon completion of the initial contract period, does Graystone Group Advertising agree that the contract may be renewed by Virginia Tech upon written agreement of both parties for five (5) one year periods, under the terms of the current contract?

ANSWER:

YES

4. If awarded a contract, do you agree to limit price increases to no more than the increase in the Consumer Price Index, CPI-W, All items category for the latest twelve (12) months for which statistics are available at the time of renewal or 3 percent, whichever is less?

ANSWER:

YES

5. Will Graystone Group Advertising agree to participate in the Wells One AP Control Payment System?

**ANSWER:** YES We have been participating in the Wells One system for several years and will continue to do so going forward.

6. Please provide your best schedule of prices for all services offered:

ANSWER: Item Cost

Ad Placement NO CHARGE Cost is the published media cost.

Training NO CHARGE Available Online, via phone or on campus.

Reporting NO CHARGE Available Offline, via priorite of the campus.

Available Offline, via priorite of the campus.

Available Offline, via priorite of the campus.

based on need.

Media Consulting NO CHARGE Available for every request.

ATS Coordination NO CHARGE Set up and maintenance is between Virginia

Tech and the ATS Provider. We DO NOT

CHARGE to retrieve the request.

Analytics No Charge Basic information on views for faculty and

administrative jobs placed on major sites.

Please identify the highest-level executive in your organization that is aware of this solicitation. Describe this
person's commitment to assuring the highest quality service to Virginia Tech if your organization is awarded a
contract.

ANSWER:

**Doug Geiling** 

**Executive Vice President** 

Doug has been with Graystone in a senior management position for 14 years and has complete authority throughout the entire organization to insure design, pricing, billing and accounting is handled in a timely and effective manor for all requests large and small.

Response to Questions: RFP #004672

Graystone Group Advertising (page 2)

8. Please describe your quickest turnaround time if emergency services are needed.

ANSWER:

Quotes can be returned within 1 hour of receipt and, following approval from Virginia Tech, online placements can be live within an hour for major sites that are constantly refreshing. For smaller web sites that do not refresh constantly, jobs are active within 24 hours. Print ads will run in the next available issue. NOTE: for print publications that offer online as part of the print placement we can have the online component live within 24 hours.

9. Are you willing to contact departments on a monthly basis to address service issues?

ANSWER: YES

10. Are you willing to deliver to multiple locations within a department?

ANSWER: YES. We manage each request on an individual basis working directly with the person and/or department that contacts Graystone. Invoices are also managed on an individual basis sent to the person that gives the approval.

11. Will you be able to handle increased volumes of business and/or provide service to additional departments during the course of the contract?

**ANSWER:** YES. We are staffed in teams and organized to manage volume seamlessly during peak seasons.

12. If awarded a contract, will you agree to work with each user department before you begin to provide service so that issues such as pickup/delivery times and days and service requirements may be addressed.

ANSWER: YES.

13. How soon after contract award can you begin providing services?

ANSWER: Immediately

14. Do you acknowledge, agree and understand that Virginia Tech cannot guarantee a minimum amount of business is a contract is awarded to your company?

ANSWER: YE

15. Do you understand that this contract would be used to put out multiple small campaigns that might pertain to only one or a small group of jobs?

ANSWER: YES

16. Please describe your method for determining best location to advertise given specific examples?

ANSWER: Our database contains over 1,900 online recruitment sources along with hundreds of print resources that cover the full array of discipline and diversity resources. When we receive a request we review needs and work with the client to determine budget guidelines and the need for discipline and/or diversity options. From that point we make recommendations and share enhancement options to increase views and keep Virginia Tech jobs in the most advantageous position. Options can also be provided to reach passive job seekers through digital marketing and/or direct marketing as well as programs that utilize social media.

Response to Questions: RFP #004672 Graystone Group Advertising (page 3)

17. With the average run time of our jobs being between 1 and 3 months, how quickly can we expect to get advertisements published?

ANSWER: Quotes can be returned within 1 hour of receipt and, following approval from Virginia Tech, online placements can be live within an hour for major sites that are constantly Refreshing. For smaller web sites that do not refresh constantly, jobs are active within 24 hours. Print ads will run in the next available issue. NOTE: for print publications that offer online as part of the print placement we can have the online component live within 24 hours.

- 18. Please elaborate on the step-by-step process when a department contacts you for needed services for advertising.
  ANSWER: When a request arrives it is reviewed by our traffic manager for the following:
  - Is the job description included?
  - Are preferred media sources listed?
  - Does the client need media suggestions?
  - Would the client like to discuss?
  - · If there is a need for print are there immediate deadline issues?

Our traffic manager replies accordingly to confirm receipt. If the client requires additional contact the request is sent to the account manager for follow up as well as to the design team to begin preparing quotes. If the request is complete and no immediate follow up required, the request is assigned to the design team to prepare quotes.

If follow up is needed the account manager reviews options with the client and sends appropriate information to the design team to include with quote preparation. The quote includes the cost for each media source and deadlines for any print component.

If edits are required the quote is modified accordingly and returned for review.

When ads are approved we make the placements and pay the media.

The invoice is sent electronically to the person that approved placement. The cost is only for the media sources approved and for the exact amount approved. There are no additional charges for media consultation and/or design work.

19. Describe the method utilized to evaluate the value of an advertising medium, as it would pertain to Virginia Tech jobs, to determine if it is meeting traffic expectations?

ANSWER: We have access to metrics for online sources to evaluate views by media as well as the option to track applicants via EZ Trac going to the Virginia Tech employment site on a job specific basis. Site evaluations from independent sources are available to help clients evaluate media performance. With our client depth we also have the ability to evaluate what other academic institutions are doing to fill similar positions. Regarding traffic expectations: Volume does not directly equate to quality. Discipline sources may produce very small numbers of candidates but might be providing the most qualified candidate. Diversity sites have a small audience and may not produce many candidates but remain an important component in creating a diverse candidate pool. Conversely, a major media source can produce large numbers of views and applicants that might not qualified.

Response to Questions: RFP #004672

Graystone Group Advertising (page 4)

20. Will Virginia Tech have a direct point of contact? If so, who will this be and what experience with higher education does he/she have?

ANSWER: Doug Golling Pour Golling

ANSWER: Doug Geiling Doug is the senior account manager with responsibility for all aspects of the Virginia Tech account including training (on campus if needed) support with media guidance, reporting and keeping Virginia Tech aware of new services in the recruitment area. Doug serves as Executive Vice President at Graystone which requires involvement in all aspects of Graystone services and attends a academic conferences to keep current with industry trends.

Pat Carlson
Pat is the senior design manager for day-to-day activity regarding Virginia Tech. Pat handles quote preparation, approvals and ad placements. Pat is supported by two additional members of the team to maintain timely work flow as needed based on volume. Pat has been at Graystone for 12 years.

21. Discuss your willingness to provide consultative services to the hiring official. How would he/she access these services? What is at no-cost and what services have an additional fee?

ANSWER: We pride ourselves on our commitment to client service and feel it is the critical component in supporting every contact at Virginia Tech that has questions regarding recruitment. The first step to our client service commitment is always a call to learn specific client needs. At that point we determine if a meeting on campus would best serve the department to provide Q & A for the recruitment team or if a webinar session should be organized or if simple how-to material will suffice. The decision on how to proceed with Graystone training is made by the client. Presentation materials are prepared specific to need (i.e. the needs of Advancement/Fund Raising can be different from the needs of the Engineering Department). There is never a charge for training or consulting no matter if the consulting was a phone call, an email, or on campus training.

22. Provide additional details/examples of real time analytics.

#### ANSWER:

- Client requested a comparison of two major recruitment sites for the three jobs. We monitored views for seven weeks for both media sources requested by the client. See Exhibit 1A, page 8.
- Virginia Tech Advancement requested analytics for a Major Gift Officer posting. See Exhibit 1B, page 8
- 23. What is the average turnaround time from point of contact to draft approval?

ANSWER: Quotes are provided within 2 hours of request.

24. Who is the point of contact for any customer service needs, questions, issues? What level is this person within your organization?

ANSWER: Doug Geiling, Executive Vice President

Response to Questions: RFP #004672

Graystone Group Advertising (page 5)

25. Discuss ad hoc reporting. Do you provide access to online reports? Can you create reports based on need? Is there a charge? How quickly can these reports be developed?

**ANSWER:** Every ad request is logged in our traffic system, assigned a unique job number. For each job we save the following:

- Job Title
- Media source(s) where placed
- Date(s) Placed
- · Person requesting
- Ad Cost
- Job description
- Date Invoiced
- · Proofs for all placements
- Status records jobs quoted but not placed

All the data relating to every request is held in a Word based system that allows data to be exported to Excel for reporting capability that allows us to capture and organize ad placements based on client need by date, by ad type, by job title, by media source, by person for any time frame required.

Reports are provided on a semi-annual basis in conjunction with the Virginia Tech fiscal year but can be requested at any time and will be provided at **No Charge**. Normal turn-around is 24 hours.

26. Can you work with other vendors such as Job Elephant, Job Target, etc.? How would these services work together? Do you have current examples?

ANSWER: Regarding Job Target. We have had a working relationship with Job Target for several years to use their automated posting systems. The benefit to Graystone is the ability to put an online posting in a template that Job Target "Spiders" to multiple job boards which is a time savings process for jobs going to multiple job sites.

Regarding Job Elephant. They are a direct competitor offering similar services and also operating their own job boards for a profit. By operating job boards for the purpose of charging fees Job Elephant is trying to be both an agency supporting client need, and a media provider selling their own media to those same clients for a profit. When analyzed with independent monitoring services, the sites they manage underperform and we would not recommend. Operating as both an agency and a media provider creates a conflict of interest that we find unscrupulous. We would not entertain any working relationship with Job Elephant.

27. Can you demonstrate your customer service options for ad placement?

ANSWER: See Exhibit 2 page 9, Options, with cost, for an Advancement/Fund Raising effort.

28. Describe your on-Campus branding and communications of services offered if awarded the contract.

ANSWER: We do not provide branding services but we can operate as a placement agency to recommend placement options that reach a wide audience in academia and function as a buying service for media placements to help the university save money.



Response to Questions: RFP #004672 Graystone Group Advertising (page 6)

29. Based on your knowledge of Virginia Tech, what is one suggestion or recommendation you would make for an employment advertising campaign based on success you've experienced elsewhere?

**ANSWER:** We have found that in a large decentralized institution, internal communication is critical to keeping constituents aware of the full range of service from Graystone. Our suggestion would be to work with HR to create material that can be accessed through the university HR page to answer questions and to give contact information for anyone that needs recruitment consultation.

30. As a sample of your firm's capabilities, provide us with a complete recommendation on an employment ad/campaign for dining service employees. Start to finish, including any cost estimates for work, media, etc.

ANSWER: Local recruitment Campaign

Digital Banner rotating in designated sections of the Roanoke Times (i.e. A&E, Sports, Life Style)

30,000 impressions \$ 282.36 (Banner links to the position at jobs.vt.edu)

(run Sunday through Friday)

 Design Cost
 \$ 0.00

 Program Cost
 \$1,063.73

 Discount from Graystone @ 2.5%
 \$ 26.60

 Final Cost to Virginia Tech
 \$ 1,037.13

31. Provide us with step-by-step instructions for the online ATS process and the email process.

ANSWER: People Admin has a system in place that, with the request of Virginia Tech, can deliver recruitment requests directly to Graystone. The system creates a response that is retrieved by Graystone and begins the quote process. See Exhibit 3, page 10. Important to note, the automated system eliminates the need for the initial email to Graystone and none of the client service is compromised. The full service contact explained previously remains in place for every recruitment request.

32. Do you have the capability to provide display advertisements on Facebook?

ANSWER: Yes

33. Please describe the analytics and ROI reporting.

ANSWER: Performance analytics can be collected by gathering views by media source as shown in the example for questions 22 & 27 and by tracking the source that delivered an application as explained in the answer to question 38 below. Evaluation of performance can be determined by the relationship of viewer activity and applicant flow.



Response to Questions: RFP #004672 Graystone Group Advertising (page 7)

34. Explain the process for rebranding your services from "Place my ad" to more of a consultative approach?

ANSWER: As described in questions 18 & 21 consulting is available with every request. In a large decentralized institution, internal communication is critical to keeping constituents aware of the full range of service from Graystone. We can work with HR to create material that can be accessed through the university HR page to answer questions and to give contact information for anyone that needs recruitment consultation. We are always available for meetings on campus.

35. Please provide additional details about EZ TRAC and how it may benefit Virginia Tech.

**ANSWER:** Different from the analytics of views by media source, EZ TRAK provides data that shows how many candidates apply to a specific positon and tracks the media source that created the application.

This is done by assigning a unique URL to each media source for each job. The URL does not change delivery of the application to the Virginia Tech employment site, it simply directs each electronic application through a Google Analytics tool that counts and tracks the application by media source using the assigned URL on the way to your employment site. The process is seamless to the applicant and does not delay or change the application process.

The benefit to Virginia Tech is, unlike asking an applicant/candidate to self-identify where they saw the job, EZ TRACK is counting applications by media source to provide a more actuate method to assist with ROI on a job-by-job basis. **NOTE**: This does not quantify if applicants are qualified, it simply provides information on the media source that created the application.

#### ADVERTISING

Response to Questions: RFP #004672

Graystone Group Advertising (page 8)

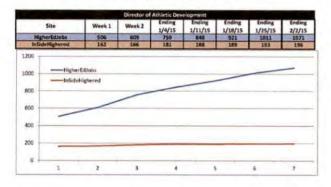
Exhibit #1A Question # 22: Provide additional details/examples of real time analytics.

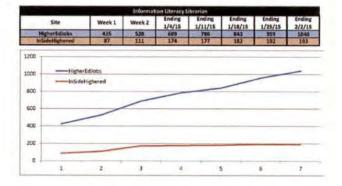
#### ANSWER:

Client requested a comparison of two major recruitment sites for the three jobs. We monitored views for 7 weeks
using the analytics available from both media sources requested by the client.

Job #1. Director of Athletic Development

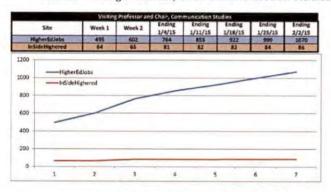
Job #2. Information Literacy Librarian





Job #3. Visiting Professor, Chair Communication Studies

Three Job Summary



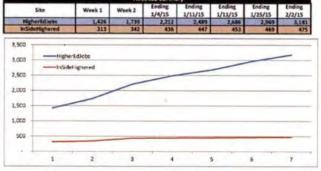


Exhibit #1B Question # 22: Provide additional details/examples of real time analytics

#### ANSWER:

 Jmahl Stewart at Virginia Tech Advancement requested analytics for a Major Gift Officer posting. Answer sent via email:

Good morning, JMahl - following are the number of views/visits for the **Assistant Director of Development for Leadership Gifts, Posting # AP0160110** you requested:

- CASE Career Center 47
- CareerBuilder 2
- Chronicle of Higher Ed 3
- AFP-2
- Chronicle of Philanthropy 0
- Women in Philanthropy 5

Response to Questions: RFP #004672

Graystone Group Advertising (page 9)

Exhibit #2 Question # 27: Can you demonstrate your customer service options for ad placement?

ANSWER: Description of options, with cost, for an Advancement/Fund Raising effort.

Media sources that target the discipline were identified along diversity options. Enhancements to increase views and to reach passive job seekers were noted. The price quote shows basic posting cost along with the added to cost to enhance where available. Since requirements include experience in fund raising at a college or university The Chronicle of Higher Education was also provided.

#### **Placement Quote** Requested Media SJU SAINT JOSEPH'S UNIVERSITY Website Cost Saint Joseph's University Senior Director of Major Gifts 1. Chronicle of Philanthropy \$333.00 Saint Joseph's University provides a rigorous, student-centered education rooted in the liberal arts. SJJ ranks as a top university in the Northeast, with a Phi Beta Kappa chapter in the College of Arts and Sciences and AACSB accreditation of the Finism E. Haub School of Business. The University is also deeply committed to the Jesuit tradition of scholarship and service, earning a place on the President's Higher Sducation Community Service tionor Roll and the community engagement classification from the Carnegie Foundation for the Advancement of Peaching, With courses offered on campus and online, SJJD presents its more than 9,000 underspaduate, graduate and doctoral students to lead lives of personal excellence, professional success and engaged citizenship. Job Posting Plus (60 days online includes rotating at top of Search Results 7 day feature on Home Page) E-Newsletter \$125.00 2. CASE (Non-member) \$985.00 Under Mark C. Reed, Ed.D., one of the energing leaders in Catholic higher education, Saint Joseph's is experiencing increased student demand, improved admissions selectivity, and an enhanced profile of scholarship Single 30-Day Job Posting with Jobs Email and Higher Education Job Board Network and service. Its academic and financial ratings are both on the rise, and a strategic planning process will soon conclude with the University's strategic and campaign priorities for continued growth. 3. Assoc. of Fund Raising Professional (Non-Member \$520.00 Accordingly, Saint Joseph's University is about to embark on a journey to even greater academic and institutional achievement nationally and around the world and will soon faunch a new comprehensive campaign to drive these 30 days online rotating at top of Search Results \$150.00 e.Wire Electronic Newsletter The success of our major gifts efforts will in large part determine the success of our campaign and we are seeking talented major gift officers who in tandem with our existing staff will form a high-performing team. 4. Philanthropy News Digest \$ 75.00 Job Description: The candidate chosen for the position of Senior Director of Major Gifts will cultivate, solicit and steward prospects capable of making gifts of \$50,000 – \$1 million. The person selected will serve as the liaison to the College of Arts & Sciences and work closely with the Dean to advance strategic fundrating priorities. She/he will ensure all donors, specifically the graduates/friends of the College of Arts & Sciences, receive a positive and Single 30-Day Job Posting 5 & 6 Graystone Diversity Combo \$425.00 60-Day Job Posting on both Diverse Issues & Hispanic Outlook in Higher Responsibilities Include: Manage a portfolio of 130 – 150 major gift prospects. Secure 150 quality visits per year, 12:15 per month. Secure 51.53h 52M annually in outright gifts and/or new commitments. Develop strategies for each prospect to their portfolio based on the gift cycle. Prepare briefing memos for venior leaderholy (e.g. President), Deans, Vice Presidents] and work to effectively utilize their talents as part of the University's fundraising unitatives. Diverse Issue Feature Job \$ 65.00 Rotating at top of Search Results Diverse Issue E-Newsletter \$ 70.00 Sent to subscriber base 7. Linked In Discussion Group automizers. Buchelor's degree plus a minimum of seven (7) years of progressively responsible experience in fundrating along with a minimum of 2 years previous supervisory experience. Previous experience in Major Gift fundraising. \$425.00 Sent to members enrolled in Fund Raising & Development discussion groups Previous experience fundraioing for a college or university. Demonstrated strong interpersonal skills along with excellent organizer analy oral and written communication JOB TOTAL \$ 3,173,00 Understanding of and commitment to the mission of Saint Joseph's University Suggested Media For the complete Job description and to appl https://jobs.siu.edu/postines/13824 Website Cost 1. Chronicle of Higher Education \$521.00 NOTE. All offers of employment are contingent upon successful completion of background checks. Job Posting Plus (60 days online includes rotating at top of Search Results 7 day feature on Home Page) E-Newsletter Academe Today \$200.00 16 2710 North Ave. Suite 200 Bridgeport, CT 06604 Phone: 800.544.0005 Email: ads@graystoneadv.com Visit us at: www.graystoneadv.com

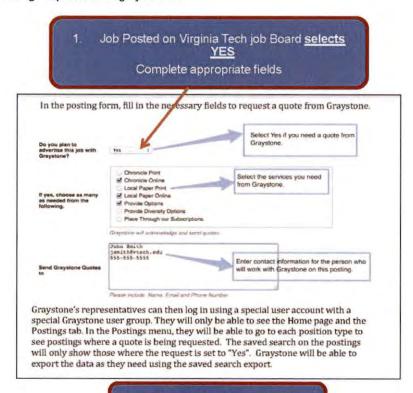
Response to Questions: RFP #004672

Graystone Group Advertising (page 10)

#### Exhibit #3 Question #31:

31. Provide us with step-by-step instructions for the online ATS process and the email process.

#### Processing Requests through your ATS



Graystone notified through
 PeopleAdmin Portal

Graystone ads desk retrieves the job request from the system and begins the quote process





Virginia Polytechnic Institute and State University
Request for Proposal #0046724: Advertising Services
Response from Graystone Group Advertising
Additional Questions Dated July 6, 2017

#### Question # 1:

If a Virginia Tech department has an internal graphic design/marketing team that provides print ready graphics for advertising, will this have any impact on the advertising costs?

#### Response:

Yes, when camera ready art work is provided by any department at Virginia Tech for any print ad placement <u>Graystone will extend a 10% discount off the gross Open Rate</u>. In these cases the open rate and the discounted price will be quoted by <u>Graystone</u> so the Virginia Tech department can see the savings and that same cost information will be communicated on the invoice.

#### Question # 2:

What would be the cost of placing an advertisement without any design requirements from the contractor? Simply placing the ad in the requested media 'as-is'.

#### Response:

Cost would be the same open rate that Virginia Tech departments would pay if placing direct.

#### Question #3:

If requesting department asked for a placement in the Roanoke Times (for example) would contractor be willing to make it standard practice to suggest one diversity focused ad for the department to consider? Looking to have contractor make this option available to departments to raise awareness of diversity options available.

#### Response:

Yes, this is an easy process to implement. Our suggestion would be to offer both local and national diversity options. For example, recruitment in the Roanoke Times would be for positions in the local Blacksburg/Roanoke area and the best local diversity option would be the Roanoke Tribune. For recruitment beyond the local area the two largest diversity options focused on academia are Diverse Issues in Higher Education and Hispanic Outlook in Higher Education. These can be purchased individually or departments can take advantage of The Diversity Combo from Graystone that provides placement in both at a discounted price. For every request we would automatically include the diversity options as a reminder and departments can select what best fits their need and budget. Attachment "A" pages 5 & 6 show an explanation of options.

(Continued)

Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

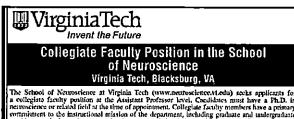
#### Question #4:

Please describe the process of how you would work with Virginia Tech employees who have varying design skills so as to maximize efficiency and quality of design?

#### Response:

No time or design skill is required by any Virginia Tech employee. To provide continuity a template is in place for Virginia Tech that incorporates the school logo, a brief job and department description along with information on how to apply and EOE/AA statement. Employees simply have to send the job description to **Graystone** or tell us where to find the job description at jobs.vt.edu. Ads will be prepared at no cost using the template.

Example of standard format:



The School of Neuroscience at Virginia Tech (www.neurosciencevt.edu) seeks applicants for a collegisto faculty position at the Assistant Professor level. Coulddates must have a Ph.D. in neuroscience or related field at the time of appoinment. Collegista faculty members have a primary romainment to the instructional mission of the department, including graduate and undergraduate teaching, curricular and program development, and the design and integration of funovaive and legistive pedagogy including experience learning opportunities. Successful candidates should give evidence of potential to take a lead role in enhancing curricula and promoting teaching excellence. In addition to teaching, candidates will be expected to participate in revearch and scholarship, whether on teaching and learning or on Neuroscience research topics of interest. Candidates will have the opportunity to collaborate with a wide range of research groups in the School of Neuroscience has 8 tenured and tenure rank faculty and over 400 undergraduate

The School of Neuroscience has 8 tenured and tenure-track faculty and over 400 indergraduate majors. Successful candidates will have the opportunity to participate in new multidisciplinary programs and curicula in cognitive and developmental Neuroscience, experimental Neuroscience and clinical Neuroscience.

The collegiste faculty rank is a non-tenure-track position that offers a clear promotion path with increastingly long-term contracts. Collegiste faculty are full members of the department faculty, and are expected to participate in spensored research, mentor graduate students, participate in department and professional service, etc. This position is located at the main cumpus in Blacksburg, VA, a region consistently ranked among the country's best places to live.

Applications must be submitted online at http://libtings.jobs.vt.edu (Posting #TR0160162) and should include a cover letter, curriculum viose, at least three references, and a statement of teaching philosophy describing an integrated vision for neuroscience education, inquiries should be directed to Br. Haratid Sonthelmer, Search Committee Chair, southelmer@st.edu. Review of applications will begin on 12/15/2016 and coordinate until the position is tilled.

For inquiries regarding non-discrimination policies, contact the Executive Director for Equity and Access at \$40-231-2010 or Virginia Tech, North End Center, Suite 2300 (0318), 300 Thrner St. RW, Blacksburg, VA 2406.

Wigtnia Tech is an EO/AA university, and offers a wide range of networking and development opportunities to women and unimarilies in science and engineering; applications from members of underrogressented groups are especially encouraged. Individuals with disabilities deviving accommodations in the application process should notify Anni Waltes (analles@st.edu, 540-231-8528) or call TFY 1-800-428-1120.

The employee can also send art work to be used if specific graphics are needed and we will create the design accordingly. Edits can be made as needed to modify content and/or appearance and to stay within budget.

(There was no question #5)

(Continued)

Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

#### Question #6:

Would like to request that the VT account representative assigned to this account be allowed to attend and make a presentation to the evaluation committee, if vendor is selected to move forward to the final round? This person is critical to the success of any future contract and it is important that both sides (VT and contractor) feel comfortable with the relationship.

#### Response:

Continuity is an important part of the services offered by **Graystone**. Over the past 15 years, Executive Vice President, Doug Geiling, has managed the Virginia Tech account and will continue in that role. Over the years Doug has been on campus for Q&A review meetings and is available to meet with the evaluation committee to insure success so both parties feel comfortable with the relationship going forward.

#### Question #7:

Please share examples of analytics reporting once an advertisement has been completed.

#### Response:

Analytic information is available for any advertisement. See Attachment "B" Pages 7 & 8 for samples.

#### Questions #8:

Would you be able to copy a central Virginia Tech employee when submitting the advertisements for final review/approval at the department level (so central HR can quickly review for consistency and branding)?

#### Response:

Yes. We can incorporate an auto-reply in our system that copies as many contacts as needed to monitor the quote process.

**NOTE:** At the end of each fiscal year Graystone provides a year end recap of spending. The fiscal year recap reviews total spending, spending by media source, highlights diversity spending, summarizes spending for major media used by Virginia Tech, lists all jobs advertised and all people who have placed ads with Graystone over the 52 weeks.

Since the end of the Virginia Tech fiscal year corresponds to the request for additional questions a copy of that recap is attached.

This data sheds light on the use of diversity sources used in recruitment and provides information to help evaluate expense that would be incurred as diversity recruitment increases based on the suggestions in this response.

Continued



Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

#### Fiscal Year Overview:

- 286 ads were placed for 140 separate jobs appearing in 89 separate media sources for a total 52 week spend of \$168,615.36
- Of the 286 ads placed, 24 ads were in diversity sources. Those 24 ads totaled \$11,090.00 which is 6.6% of the total spending
- Of the 140 jobs advertised, 14 had a diversity component
- The Chronicle of Higher Education accounted for 25 ads which 8.7% of the total ad placed for \$19,480.40 which 11.6% of total spending
- The Roanoke Times accounted for 70 ads which is 24.3% of the total ads placed for \$38,180.77 which is 22.6% of total spending

Complete Reap is on the attached Excel File

#### **ATTACHMENT "A"**

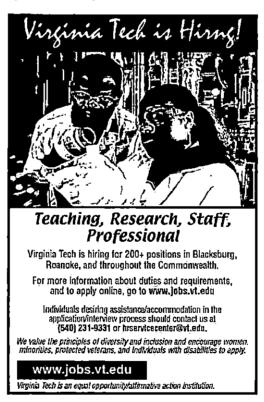
#### LOCAL DIVERSITY OPTION:

Using the Roanoke Tribune to expand diversity coverage for local ads placed in the Roanoke Times.

- Graystone will provide a diversity quote for a 2 column X 5" ad in the Roanoke Tribune for every request received for the Roanoke Times.
- The ad will provide a brief description and direct candidates to jobs.vt.edu to apply
- Cost/job: \$72.00 B&W \$247.00 4-C
- . The person requesting has the option to add the Roanoke Tribune or opt-out

#### **BENEFITS**

- Cost Effective Local Diversity Coverage
- Frequency of advertising reinforces Virginia Tech as an employer of Preference in the local market
   Sample Virginia Tech ad placed in the Roanoke Tribune follows.



(Continued)

Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

**ATTACHMENT "A"** 

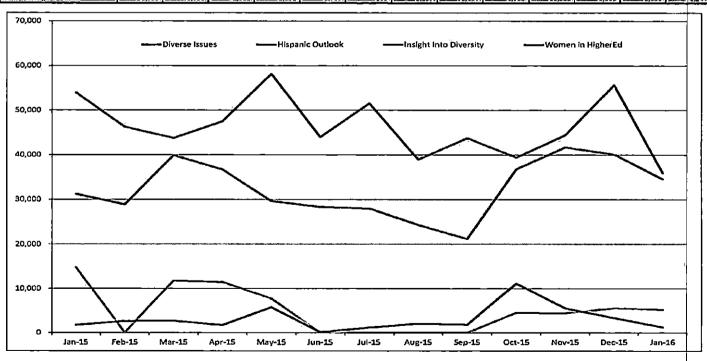
(Continued)

#### NATIONAL DIVERSITY OPTION:

#### Providing diversity options for jobs beyond the local market

- Graystone will provide diversity quotes for an online job posting for every request received for The Chronicle of Higher Education.
- To provide options, quotes will be for Diverse Issues in Higher Education and the
  Graystone Diversity Combo which places the job in both Diverse Issues in Higher
  Education and Hispanic Outlook in higher Education at discounted pricing. As shown
  in the following graph, these are the two top diversity sources focused on academia.
- Cost/job: Diverse Issues only: \$310.00 Hispanic Outlook only: \$225.00
   Graystone Diversity Combo: \$425.00
- The person requesting can chose either or opt-out of any diversity placement

Source Compete.com Unique Visits per Month													
Site	Jan-15	Feb-15	Mar-15	Apr-13	May-15	Jun-13	Ĵul+15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
Diversalissues	53,910	40,239	43,753	47,481	36.106	43,3851	51,561	34.523	43,764	39,424	44,4231	33,665	35.837
Hisparic Ostion	1313212)	28, 971	2.76	. ,06(453)	29,649	28,332	27.9941	24,8151	21,1641	361774	41:693}	40,111	34,521
Insight Into Diversity	14,81B	0:	11,616	11,502	7,730	. 0	. 0	0		4,504	4,593	5,527	5,234
Women in Hichered	1.733	September 2.595	2.661	1.6911	5.707	109	3:157	2.D371	1.795	11:101	5.509	THE RESERVE TO 13 (1)	WWW. 1 244



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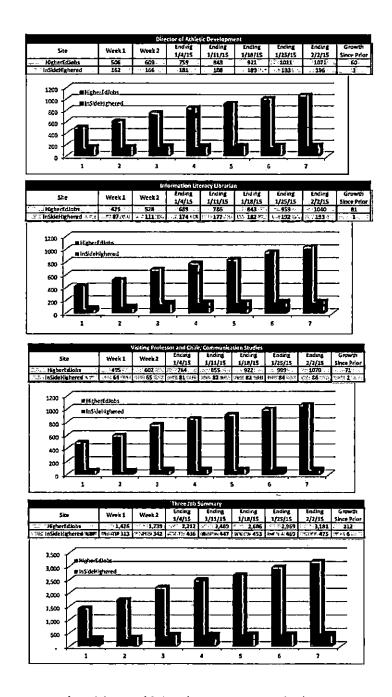
Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

ATTACHMENT "B"

(Continued)

#### **ANALYTICS**

Example #1: Client requested View Activity for 3 Separate jobs to Evaluate Subscription Renewals



Response from Graystone Group Advertising - Additional Questions Dated July 6, 2017

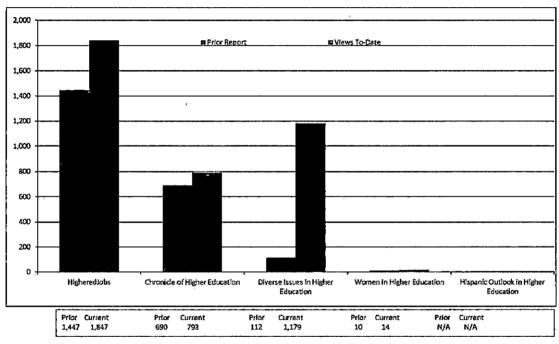
**ATTACHMENT "B"** 

(Continued)

#### **ANALYTICS**

Example #2: Client requested View Activity to Evaluate ROI for future placements

		rale, School of Me ector, Diversity &		
View Activity as of 6/20/17				
Media Source	Prior Report	Views To-Date		
HigheredJobs	1,447	1,841		
Chronicle of Higher Education	690	793		
Diverse Issues in Higher Education	112	1,179		
Women in Higher Education	10	14		
Hispanic Outlook in Higher Education	0	٥		



**Example #3: Client requested View Activity to Evaluate ROI for future placements** 

Assistant Director of Development for Leadership Gifts, Posting # AP0160110 (Virginia Tech) Good morning, JMahl - following are the number of views/visits you requested:

CASE Career Center – 47
CareerBuilder – 2
Chronicle of Higher Ed – 3
AFP – 2
Chronicle of Philanthropy – 0
Women in Philanthropy – 5

#### Snuffer. Robert

From:

Doug Geiling < DGeiling@graystoneadv.com>

Sent:

Wednesday, November 1, 2017 4:14 PM

To:

Snuffer, Robert

Subject:

RFP#0046724 Negotiations Question

**Attachments:** 

3-24-16 Recognition Ad -NRV.PDF

Benny – Following is the cost information requested for placement of the attached recognition ad in the Roanoke Times.

In keeping with our policy to provide editorial and design services at no charge we would help with needed edits to accommodate the 2017 recipient list at No Charge and manage any design changes if new art was needed along with replacing the old logo with the new at No Charge.

To provide cost options the following show the cost to place in the Legal Section on Sunday, November 12th as requested and the cost to place on a weekday. Along with the cost to place in the legal section the cost to place ROP (Run-of-Paper) which is a lower price, is also provided. ROP provides the option to place in the News, Sports, or Business sections if you think those would provide greater awareness for the recipient list. ROP pricing is shown in Green for Sunday, November 12th along with the lower weekday cost.

**Roanoke Times** 

Legal, Sunday, Nov 12th \$ 9,801.60 Legal Weekday \$ 8,323.20 ROP, Sunday, Nov

\$ 5,949.41

**ROP Weekday** \$ 5,083.38

Design/management/ Handling fees charged by your company (if

any)

\$ 0.00

\$ 0.00

\$ 0.00

\$ 0.00

Any additional charges related

to placing the

advertisement

\$ 0.00

\$ 0.00

\$ 0.00

\$ 0.00\_

Grand Total of all

advertising costs

Legal, Sunday, Nov 12th \$ 9,801.60

Legal Weekday \$ 8,323.20

ROP, Sunday, Nov

\$ 5,949.41

**ROP Weekday** 

\$ 5,083.38

NOTE: Deadline for final art to place Sunday 11/12 is 2:00pm, Friday, 11/10.

Weekday deadlines are Noon two days prior to run date.

Let me know if you have questions or need additional information.

Regards,

**Doug Geiling** 

**Executive Vice President** 

Graystone Group

203 549 0060 x 303

dgeiling@graystoneadv.com

From: Snuffer, Robert [mailto:bsnuffer@vt.edu] Sent: Wednesday, November 01, 2017 10:18 AM To: Doug Geiling Subject: RFP#0046724 Negotiations Question	
Doug,	
Please provide pricing to place the attached Full Page Color Ad in the le (Roanoke, VA) on November 12, 2017. Break down the costs as follows	_
Advertising charges from the Roanoke Times	\$
Design/management/Handling fees charged by your company (if any)	\$
Any additional charges related to placing the advertisement	\$
Grand Total of all advertising costs	\$

Benny Snuffer, CPPB, CUPO Buyer Senior/Contracts Officer

Procurement Department Virginia Polytechnic Institute and State University North End Center (0333) Ste 2100, 300 Turner Street NW Blacksburg, VA 24061

Please provide these costs by November 3, 2017 10:00AM or sooner.

(540) 231-5557 (540) 231-9628 fax www.procurement.vt.edu Wirginia Tech Invent the Future





# Thank You

### Congratulations to the 2016 Service Recognition recipients.

A total of **783 employees**, who work in various colleges and departments across the university, have dedicated **13,890 years** of service to Virginia Tech. Employees are recognized in five year increments, beginning at 10 years of service.

#### 45 YEARS

Ernest F. Benfield Dorothy N. Cupp Brenda M. Harris Ann Hutchens W. Eugene Seago Charles L. Taylor Thomas C. Tillar, Jr.

#### 40 YEARS

Kathy J. Atkins Robert J. Dunay Ellsworth R. Fuhrman William J. Glazebrook Randolph C. Marchany Doug McAlister Barbara R. Niederlehner Arnita S. Perfater Brenda S. Pratt Terrie O. Repass Bernard W. Taylor

#### 35 YEARS

Wanda K. Baber David R. Bevan Jacqueline E. Bixler Dean R. Bork Marcie Boucouvalas Glenn R. Bugh Curtis E. Caldwell Dorothy I. Carter Geraldine M. Chenault Dawn E. Cisek David F. Crane Elizabeth G. Creamer Virginia W. Croushorn Walter L. Daniels Martin V. Day Cynthia I Denhow Debra S. Duncan James D. Fraser

L. Leon Gever Joann Harvill Richard F. Hirsh William H. Holbach Michael A. Huffman Brenda J. Husser Robert E. James Jimmy L. Lawrence Janet T. Linkous Elizabeth S. Malbon Anita K Martin Leslie Neilan George W. Norton Marjorie J. Norton Kim T. O'Rourke Donald J Orth Larry G. Pearson Leslie K. Pendleton Verner A. Plott Henry C. Price Loren P. Rees Everett A. Roberts Machell S. Schmolitz Curtis E. Shields Samuel D. Shumate Douglas C. Smiley Richard E. Veilleux Michael J. Weaver William D. Whittier

#### 30 YEARS

Joseph C. Albert George A. Allen Ralph D. Badinelli Thomas K. Balderson Jinx L. Baney William T. Baumann Yvan J. Beliveau Kelvin D. Bergsten Robert J. Bodnar Thomas L. Brandon

Mary L. Bruce Linda R. Bucy Robin B. Carner Garland W. Charlton Richard D. Cothren Eric R. Day Dennis R. Dean Karen S. Denny William J. Devenport Donald W. Doss Michael L. Duncan Jonathan D. Eisenback Leonard H. Elam Cornelia G. Esten Harold C. Estes Gregory K. Evanylo Roseanne J. Foti David C. Fritz James W. Garrison Matthew N. Gart Patricia W. Glosh Charles Hagedorn Hans H. Haller Bruce B. Harper Rita P Harris David W. Harrison Mark S. Helms Amelia G. Hill Suzanne I. Jackson Charles S. Johnson Brenda D. Johnson Gerald W. Jones Gary F. Kendall Lydia E. Kerr Alice F. Kinder James C. Klagge John D. Krallman Michael T. Lambur Rodney P. Leech Irene E. Leech Pamela H. Lucas John J. Maher Marshal H. McCord

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The complete list of employees being recognized this year is available at http://bit.ly/hr\_srp

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